

Re: aigencyrpt OD / SDW3232J / DOA 12.12.2021 - Final Excess AIGENCRYPT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 15/12/2021 6:22 PM

To: coco.lu@cyclecarriage.com.sg <coco.lu@cyclecarriage.com.sg>; penghock.loo@cyclecarriage.com.sg <penghock.loo@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SDW3232J , (Excess \$600).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul <Yinrul.Hor@aig.com>**Sent:** Tuesday, 14 December 2021 5:32 pm**To:** coco.lu@cyclecarriage.com.sg <coco.lu@cyclecarriage.com.sg>; penghock.loo@cyclecarriage.com.sg <penghock.loo@cyclecarriage.com.sg>**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** aigencyrpt OD / SDW3232J / DOA 12.12.2021 - Final Excess AIGENCRYPT

Hi team,

We refer to the above OD claim.

Coverage has been confirmed.

Final excess at \$600.

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against

insured's policy.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +65 6830 7871

Yinrul.Hor@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.