

Re: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021 - Oref: 21/21/21/VC00/025243 LKK REF : CC4/LPC21012603/Urs3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 2/21/2022 5:57 PM

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SKG 1790D at M/s SME MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Sent: Friday, December 24, 2021 10:40 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021 - Oref: 21/21/21/VC00/025243

Lonpac External - Confidential

Dear Summer

Apologies. Reattached for your action.

Thank you.

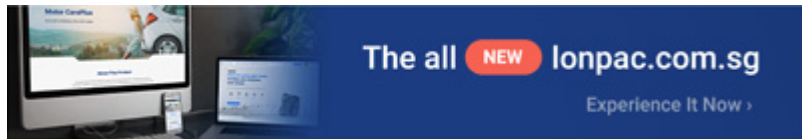
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 24 December 2021 10:32 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021 - Oref: 21/21/21/VC00/025243

Dear Kenny,

No attachment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 24 December, 2021 10:28 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021 - Oref:
21/21/21/VC00/025243

Lonpac External - Confidential

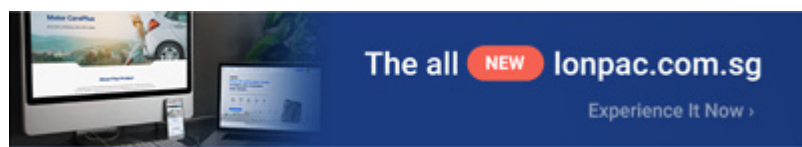
Dear Summer

Please see attachment for a copy of our Insured's GIA report for your action.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 13 December 2021 9:14 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 December, 2021 8:33 AM
To: ying@smemotor.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Ying,

Our insured has not lodged the accident report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

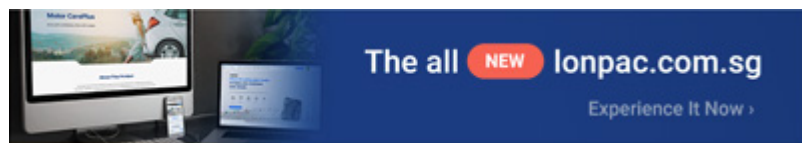
Aside to LKK – Attn: Summer

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ying <ying@smemotor.com.sg>

Sent: Saturday, 11 December 2021 2:56 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Dear Sirs / Madam,

Your ref: YP7299D

Our ref: SKG1790D

doa on 10/12/2021

Kindly advise liability.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Sat, 11 Dec 2021 14:55:48 +0900

From:ptr2@smemotor.com.sg

To:SME YING <ying@smemotor.com.sg>