RE: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 12/13/2021 9:14 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 13 December, 2021 8:33 AM

To: ying@smemotor.com.sg

Cc: MT Claim SG <mt claim@lonpac.com>; 'assignments' <assignments@lkkauto.com> Subject: FW: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Ying,

Our insured has not lodged the accident report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK - Attn: Summer

FYA

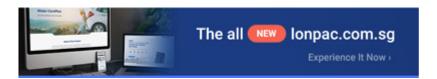
Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ying <<u>ying@smemotor.com.sg</u>> Sent: Saturday, 11 December 2021 2:56 pm To: MT Claim SG <mt claim@lonpac.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SKG1790D & YP7299D DOA ON 10/12/2021

Dear Sirs / Madam,

Your ref: YP7299D

Our ref: SKG1790D

doa on 10/12/2021

Kindly advise liability.

thanks & regards

YING

----- Forwarded Message ------

Subject:Attached Image

Date:Sat, 11 Dec 2021 14:55:48 +0900

From:ptr2@smemotor.com.sg

To:SME YING syling@smemotor.com.sg