

Hsiao Tong (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 7 November 2022 10:50 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 09/12/2021 || Lonpac ref: 21/21/21/VC20025233
Attachments: GBG 6810 D - LOA.pdf; GBG 6810 D - LTA SEARCH.pdf; GBG 6810 D - RENTAL INVOICE.pdf; GBG_6810_D-Proforma_Invoice.pdf; GBG 6810 D - DRAFT.pdf

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 26 July 2022 5:07 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 || Lonpac ref: 21/21/21/VC20025233

Lonpac External - Confidential

Hi Asher,

LOD & claim doc from the workshop for Direct settlement.

Please do the needful and seek mandate.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



From: Claims Department <claims@jewmotors.com>
Sent: Tuesday, 26 July 2022 4:44 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin Department <admin@jewmotors.com>
Subject: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022

WITHOUT PREJUDICE

Our Ref : **GBG6810D**
Your Ref : **SMT9472C**

26/07/2022

LONPAC INSURANCE BHD
300 Beach Rd #17-04/07 Singapore 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 09/12/2021 along JURONG WEST AVE 2 BEFORE CORPORATION involving vehicles GBG 6810 D and SMT 9472 C

We refer to the above-mentioned accident.

-

We are claiming as per below:-

1.	Repair Cost	\$ 4,000.00
2.	Loss of Rental for 11 Days x \$150/- per day	\$ 1,650.00
3.	LTA/GIA Search fee	\$ 7.45
TOTAL		\$ 5657.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please email to us at claims@jewmotors.com .

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

Yours faithfully,
Andrew
J.E.W. MOTORS PTE. LTD.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

This is a computer generated letter and does not need a signature.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

J.E.W Motors Pte. Ltd.

Co. Reg. No. : 202136089E

LETTER OF AUTHORISATION

Accident on 9/12/2021 along JURONG WEST AVENUE 2 BECORP CORPORATION
involving vehicles G8G 6810 D R SMT 9472C

In consideration of J.E.W MOTORS PTE LTD, 6001 BEACH ROAD #22-01 GOLDEN MILE S199389
repairing my/our motor vehicle no G8G 6810D at my request, I/We, CASSOLE CATERING SERVICES PTE LTD
("the claimant") of _____ (address)
bearing NRIC No 20530426E the owner of motor vehicle no G8G 6810D, hereby
authorize them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of
use and etc to any of their appointed solicitors to act for me/us in respect of the said
accident/claim and all the amount claimed or settled shall belong and make payable to them
absolutely by the insurance company of the third party. I/We further authorized them to give
an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other
documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to
prosecute the claims maintained by J.E.W Motors Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which
arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to J.E.W Motors Pte Ltd
the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give
my/our instructions to clear the said cheque on my/our behalf by presenting the same for
payment directly into J.E.W Motors Pte Ltd account. Upon clearance of the said cheque, I/we
further authorize J.E.W Motors Pte Ltd and/or their appointed law firm to utilize the monies
to pay their charges without further reference to me. I confirm that the payment to J.E.W
Motors Pte Ltd shall amount to a good discharge of J.E.W Motors Pte Ltd and/or their
appointed law firm's obligation to me in respect of the settlement monies.

Dated this 09 day of DECEMBER (month) 20 21 (year)

Casserole Catering Services Pte. Ltd.
17 Chin Bee Crescent
Singapore 619898
Tel: (65) 6323 6445 Fax: (65) 6223 5246

Signed by "the claimant"

Name: _____

NRIC No: _____



Signed by J.E.W Motors Pte Ltd

Name: _____



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC20025233

DATE : 04 JAN 2023

DISCHARGE VOUCHER

I/We, CASSEROLE CATERING SERVICES PTE. LTD. confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SMT9472C the sum of Singapore Dollar Four Thousand Eight Hundred Only (**\$4,800.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBG6810D and SMT9472C on 09/12/2021 along/at JURONG WEST AVE 2 BEFORE CORPORATION ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ EVERVIT LEASING PTE LTD AND/OR CHOO JUN YAN CLEMENT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**J.E.W. MOTORS PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Casserole Catering Services Pte. Ltd.

17 Chin Bee Crescent

Singapore 619898

Tel: (65) 6323 6445 Fax: (65) 6223 5248

Signature of vehicle owner/Date

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

CASSEROLE CATERING SERVICES PTE LTD

Name of vehicle owner /Date 08/03/2023

J.E.W. MOTORS PTE. LTD.

Co. Reg. No. : 202136089E

Final Invoice

LONPAC INSURANCE BHD
300 Beach Rd #17-04/07 Singapore 199555


Inv. No. : BA.JM.202303010
Inv. Date : 04-03-2023
Ref : GBG6810D
Terms : 14 Days
Veh. No. : GBG6810D
Make & Model : TOYOTA DYNA

#	Description	Qty	Rate	Total	Tax
	REPAIR COSTS	1.0	\$4,000.00	\$4,000.00	\$0.00

Subtotal for invoice : S\$4,000.00

Total : S\$4,000.00

On behalf of J.E.W. MOTORS PTE. LTD.


(Authorised Signature)



Please **PayNow** via UEN 202136089E or direct bank transfer to DBS Bank Current Account 072-483-495-0. Thank you for your business.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

**Revolution Automotive Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

TEO YI WEN

Rental Invoice

Contact: 8157 9660

Invoice No. : L21120012
Date : 20/12/2021
Ref No. : GBG 6810 D
Currency : SGD
Terms : COD
RA No. : -
Veh No. : GBG 8744 Z

#	Rental Period	No	Rate	Disc	Amt
1.	Rental (10/10/2021 1000hrs to 20/12/21 1700hrs)	11.00	\$ 150.00	0.00	1650.00

Total : \$ 1,650.00
Amount Due: \$ 1,650.00

I agree to the price as listed above and affirm
that the goods are received in good condition.

For Revolution Automotive Pte Ltd



(Customer's Signature and Company Stamp)

(Authorised Signature)



8 Kaki Bukit Ave 4 Premier @ Kaki Bukit
 #01-49 Singapore 415875
 Tel: 6452 4457 Fax: 6452 4584
 Email: enquiry@revoauto.com.sg
 Co. Reg. No.: 201907652D

RENTAL AGREEMENT

R00030

HIRER'S PARTICULAR		Veh. No/Model: 4BG6810D / TOYOTA DYNA																															
Name: TEO YI WEN		Rental Veh. No/Model: 4BG 87442 / NISSAN CABSTAR																															
NRIC/Passport No: S9532510F		Date/Time Out: 10/12/21 / 1000 HRS																															
Address: 177 YUNG SHENG ROAD #09-117 S610177		Date/Time In: 20/12/21 / 1700 HRS																															
Tel: 81579660																																	
Driving license No:		Exp:																															
ADDITIONAL DRIVER'S PARTICULAR		Milage:																															
Name:		Milage:																															
NRIC/Passport No:		Rental Charges																															
Address:		<table border="1"> <thead> <tr> <th></th> <th>Hours @</th> <th>\$S</th> <th>per hour</th> <th>\$S</th> </tr> </thead> <tbody> <tr> <td>11</td> <td>Days @</td> <td>150</td> <td>per day</td> <td>1650</td> </tr> <tr> <td></td> <td>Weeks @</td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td></td> <td>Months @</td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="3">Subtotal</td> <td></td> <td></td> </tr> <tr> <td colspan="3"></td> <td>GST @ 7%</td> <td></td> </tr> </tbody> </table>			Hours @	\$S	per hour	\$S	11	Days @	150	per day	1650		Weeks @		per week			Months @		per month		Subtotal								GST @ 7%	
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			GST @ 7%																														
Tel:		Others																															
Driving license No:		TOTAL CHARGES																															
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES																																	
		Mode of Payment:																															
		Cash/Nets/Cheque/Credit Card:																															
		Deposit																															
		Amount																															
		Refunded																															
		Remarks:																															
		Received by																															
		<p>I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.</p>																															
Physical Damage Excess		Acknowledgement																															
Singapore - Own Damage	\$S\$5,000																																
Singapore - 3rd Party Damage	\$S\$5,000																																
Malaysia (if applicable)	\$S\$10,000																																
or Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	\$S\$3,000 (Additional)																																
IMPORTANT NOTE:																																	
ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.																																	
Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without prior written consent of Revolution Automotive Pte Ltd.																																	
Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or afflicting, smuggling) is strictly prohibited.																																	
In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.																																	
		<p>Hirer Signature/Date</p> <p>for Revolution Automotive Pte Ltd</p> <p>Owner Signature/Date</p>																															

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Dec 2021 / 14:02:26

Receipt Date/Time : 10 Dec 2021 / 14:00:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211210-002073

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMT9472C As at 09 Dec 2021/07:40:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SMT9472C Enquiry Fee 20211210135940637138	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	kh4fvzxf--67Y39496C5569384T		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 24 November 2022 5:14 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 II Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 19 November 2022 9:55 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 II Lonpac ref: 21/21/21/VC20025233

Your ref: **21/21/21/VC20/025233**
Our ref : CC4/LPC21012601/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMT9472C(LONPAC) AND GBG6810D(TP) ON 09/12/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "J.E.W AUTO PTE LTD" at \$4,807.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 31,977.75	\$ 4,000.00
2. Loss of RENTAL (11days x \$150.00)	\$ 1,650.00	\$ 800.00 (8DAYS X \$100.00)
3. INSURANCE SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 33,635.20	\$ 4,807.45

Surveyor recommended 6days for repair + 1SUNDAY + 1PRS = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 14 November 2022 2:17 pm

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 Il Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Hsiao Tong,

Understand that you have taken over this case from Asher.

Please assist to look into the LOD and claim documents asap. TP workshop is chasing for direct settlement. LOD was sent in July 2022.

Please also take note that the DOA quoted by TP workshop in the subject title is incorrect. DOA should be 9.12.2021 (have checked both parties's accident report). I have amended the DOA in the subject title.

Thanks

Huey NI

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 31 October 2022 9:01 am

To: ENG HUEY NI <hneng@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 II Lonpac ref: 21/21/21/VC20025233

Dear Huey Ni,

Thank you for the email.

Dear Admin-A,

Kindly assist. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, 28 October 2022 6:42 pm

To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 II Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Celine,

TP workshop is chasing.

Please follow up soon.

Thanks

Huey NI

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From: ENG HUEY NI

Sent: Tuesday, 26 July 2022 5:07 pm

To: 'assignments' <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

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Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



From: Claims Department <claims@jewmotors.com>

Sent: Tuesday, 26 July 2022 4:44 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin Department <admin@jewmotors.com>

Subject: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022

WITHOUT PREJUDICE

Our Ref : **GBG6810D**

Your Ref : **SMT9472C**

26/07/2022

LONPAC INSURANCE BHD

300 Beach Rd #17-04/07 Singapore 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 09/12/2021 along JURONG WEST AVE 2 BEFORE CORPORATION involving vehicles GBG 6810 D and SMT 9472 C

We refer to the above-mentioned accident.

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We are claiming as per below:-

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If you have any enquiries, please email to us at claims@jewmotors.com .

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

Yours faithfully,

Andrew

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