

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 24 November 2022 5:14 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 II Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 19 November 2022 9:55 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 II Lonpac ref: 21/21/21/VC20025233

Your ref: **21/21/21/VC20/025233**
Our ref : CC4/LPC21012601/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMT9472C(LONPAC) AND GBG6810D(TP) ON 09/12/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "J.E.W AUTO PTE LTD" at \$4,807.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 31,977.75	\$ 4,000.00
2. Loss of RENTAL (11days x \$150.00)	\$ 1,650.00	\$ 800.00 (8DAYS X \$100.00)
3. INSURANCE SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 33,635.20	\$ 4,807.45

Surveyor recommended 6days for repair + 1SUNDAY + 1PRS = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 14 November 2022 2:17 pm

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 9/12/2021 Il Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Hsiao Tong,

Understand that you have taken over this case from Asher.

Please assist to look into the LOD and claim documents asap. TP workshop is chasing for direct settlement. LOD was sent in July 2022.

Please also take note that the DOA quoted by TP workshop in the subject title is incorrect. DOA should be 9.12.2021 (have checked both parties's accident report). I have amended the DOA in the subject title.

Thanks

Huey NI

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 31 October 2022 9:01 am

To: ENG HUEY NI <hneng@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 II Lonpac ref: 21/21/21/VC20025233

Dear Huey Ni,

Thank you for the email.

Dear Admin-A,

Kindly assist. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, 28 October 2022 6:42 pm

To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 II Lonpac ref: 21/21/21/VC20025233

Lonpac External - General

Hi Celine,

TP workshop is chasing.

Please follow up soon.

Thanks

Huey NI

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Tuesday, 26 July 2022 5:07 pm

To: 'assignments' <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022 II Lonpac ref: 21/21/21/VC20025233

Lonpac External - Confidential

Hi Asher,

LOD & claim doc from the workshop for Direct settlement.

Please do the needful and seek mandate.

Thank you.

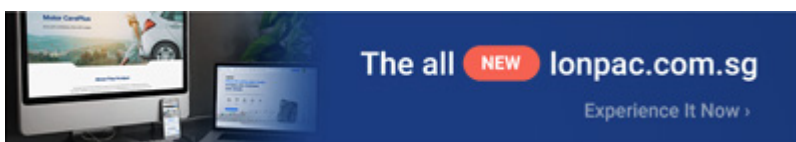
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



From: Claims Department <claims@jewmotors.com>
Sent: Tuesday, 26 July 2022 4:44 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin Department <admin@jewmotors.com>
Subject: LOD SUBMISSION:OUR REF: GBG 6810 D ; YOUR REF: SMT 9472 C; DOA: 29/01/2022

WITHOUT PREJUDICE

Our Ref : **GBG6810D**
Your Ref : **SMT9472C**

26/07/2022

LONPAC INSURANCE BHD
300 Beach Rd #17-04/07 Singapore 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 09/12/2021 along JURONG WEST AVE 2 BEFORE CORPORATION involving vehicles GBG 6810 D and SMT 9472 C

We refer to the above-mentioned accident.

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We are claiming as per below:-

1.	Repair Cost	\$ 4,000.00
2.	Loss of Rental for 11 Days x \$150/- per day	\$ 1,650.00
3.	LTA/GIA Search fee	\$ 7.45
TOTAL		\$ 5657.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please email to us at claims@jewmotors.com .

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

Yours faithfully,
Andrew
J.E.W. MOTORS PTE. LTD.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

This is a computer generated letter and does not need a signature.

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