

Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 LKK REF :
CC4/LPC21012601/R1es3 - Oref: 21/21/21/VC20/025233

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Wed 1/26/2022 1:22 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our Insured's GIA report as requested.

FYI, I am the OIC for this case.

Thank you.

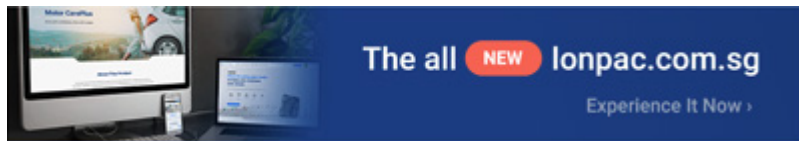
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 26 January 2022 10:00 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 (PRE-REPAIR SURVEY REQUEST) LKK REF : CC4/LPC21012601/R1es3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle GBG 6810D at M/s J.E.W AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action

Please note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, December 13, 2021 10:02 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 December, 2021 9:17 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 (PRE-REPAIR SURVEY REQUEST)

Lonpac External - General

Dear Summer,

FYA

From: Assessment Department <assessment@jewmotors.com>
Sent: Monday, 13 December 2021 9:13 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufik - LKK to conduct the survey.

Thank you.

Regards,

JOHN

Motor Claims Department

Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Sat, 11 Dec 2021 at 11:51, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/21/21/VC20/025233

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Thank you.

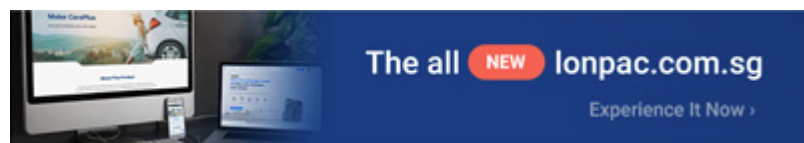
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during

this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

From: Assessment Department <assessment@jewmotors.com>

Sent: Friday, 10 December 2021 5:05 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Accident involving GBG 6810 D & SMT 9472 C on 09/12/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CASSEROLE CATERING SERVICES PTE LTD to notify you of the aforesaid accident involving our client's vehicle. GBG6810D and your insured's vehicle SMT9472C on 09/12/2021 at 0740hrs along JURONG WEST AVE 2 BEFORE COPORATION.

This serves as a **NOTICE** that we are claiming against SMT9472C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection : 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person : JOHN (9199 7483)

Contact Email : assessment@jewmotors.com

VEH IN (Date & Time) : 10/12/2021

PRS ARRANGEMENT (Date & Time) : 13/12/2021 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN
Motor Claims Department
Tel: 9199 7483

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