

## Hsiao Tong (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Wednesday, 9 February 2022 5:10 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 6/12/2021 involving SHC 4745Y & GBH 4865D Our Ref: TAX/12/21/2015/lg  
**Attachments:** 12 21 2015 - documents.pdf; 12 21 2015 - repair bill.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,100.00
Loss of Rental	\$929.34 ( 9 days x \$103.26 )
Loss of Income	\$330.00 ( **5.5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,366.34</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search
- 7) Vehicle attachment history

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

\*\* our hirer took a replacement taxi on 13/12/2021 (please refer to item no. 7).

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **STRIDES TAXI PTE LTD** (the third party claimant”) of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4745Y** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SHC 4745Y** that was damaged pursuant to the accident which occurred on **06/12/2021** (date) along **UPPER PAYA LEBAR ROAD TOWARDS UPPER SERANGOON ROAD** (location) involving vehicle no/s **GBH 4865D** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of March (month) 2022 (year)



Signed by “the third party claimant”  
(with chop if applicable)



Signed by “the workshop”  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,100.00** (Repair Cost), **S\$666.30** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHC 4745Y** that was damaged pursuant to the accident which occurred on **06/12/2021** (date) along **UPPER PAYA LEBAR ROAD TOWARDS UPPER SERANGOON** (location) involving vehicle no/s **GBH 4865D**. This is pursuant to the inspection conducted on **10/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHC 4745Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4745Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of March (month) 2022 (year)

  
LKK

Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220100339  
Date : 26.01.2022  
Vehicle No. : SHC4745Y  
Your Ref No. : TAX/12/21/2015  
Our Ref No. : 24113283  
Terms : 30 Days

Description	Qty	Unit Cost	Add % / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,100.00
<b>GRAND TOTAL</b>				<b>\$ 1,100.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 06.12.2021

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Jan 27, 2022 09:19 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

**STRIDES**

TAXI

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/21/2015

From: Strides Taxi Pte Ltd

Date: 29/12/2021

**ACCIDENT ON 6/12/2021 INVOLVING SHC 4745Y & GBH 4865D ALONG  
UPPER PAYA LEBAR RD TOWARDS UPPER SERANGOON RD**

This is to confirm that the daily rental rate for SHC 4745Y is \$103.26 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager



**Laid Up Report**

Accident Start Date : 01/11/2021

Date Generated : 29/12/2021

Accident End Date : 29/12/2021

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/21/2015	SHC4745Y	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24113283	07/12/2021 11:06 AM	16/12/2021 3:13 PM



TAXI

29 December 2021

Strides Taxi Pte. Ltd.

60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6477 5353  
Fax : 65 6369 3639  
stridesmobility.sg

### Vehicle Attachment History of OH TECK PIEW (SXXXX571A)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHD6155G	CHEVROLET	EPICA-2.0	MAIN	10/07/2013 10:05 AM	27/03/2018 09:00 AM	Vehicle Change
SHC4745Y	TOYOTA	PRIUS	MAIN	27/03/2018 04:40 PM		
SHF361G	CHEVROLET	EPICA-2.0	COURTESY	13/08/2016 10:53 AM	19/08/2016 03:00 PM	
SHB5434T	CHEVROLET	EPICA-2.0	COURTESY	23/05/2017 12:27 PM	04/06/2017 10:06 AM	
SHC4022A	TOYOTA	PRIUS	COURTESY	05/10/2018 03:00 PM	16/10/2018 01:44 PM	
SHC4670D	TOYOTA	PRIUS	COURTESY	15/01/2021 10:20 AM	21/01/2021 10:55 AM	
SHB5611Z	TOYOTA	PRIUS4	COURTESY	13/12/2021 10:00 AM	16/12/2021 05:30 PM	

### Enquire Vehicle-Related Transaction History

#### Transaction History Details

Log Date/Time:	08 Dec 2021 / 16:21:08	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBH4865D	Business Transaction Reference No.:	20211208162108207764
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	06 Dec 2021 11:15:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 21 December 2021 11:22 AM  
**To:** sg.powood@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBH 4865D(AIG) AND SHC 4745Y AT/ALONG PAYA LEBAR ROAD ON 06/12/2021

21 Dec 2021

**M/s POWOOD DESIGN AND CONSTRUCTION PTE LTD**  
Driver: WOO PENG HIONG

[By Email Only]

Dear Sir/Madam,

**You Ref: GBH4865D**  
**Our Ref: CC3/AIG21012595/Gpa3**  
**ACCIDENT INVOLVING GBH 4865D(AIG) AND SHC 4745Y AT/ALONG PAYA LEBAR ROAD ON 06/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC4745Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Dec 2021 18:25	<b>Clim Dtl Modified</b>	Claimant's Name: -> STRIDES TAXI PTE LTD.	[A] HOW MEI KWAN
2	13 Dec 2021 18:25	<b>Clim Veh Model Changed</b>	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] HOW MEI KWAN
3	13 Dec 2021 18:25	<b>Clim Created</b>	Reg No: SHC4745Y. Acct Date: 2021/12/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	13 Dec 2021 18:25	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Dec 2021 18:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/22	[A] HOW MEI KWAN
6	13 Dec 2021 18:25	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Dec 2021 18:25	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Dec 2021 18:25	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Dec 2021 18:25	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	13 Dec 2021 18:25	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
11	22 Feb 2022 13:31	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	22 Feb 2022 13:31	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Feb 2022 13:31	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/01/08.	[A] JOANNE LEE KHANG MIN
14	22 Feb 2022 13:31	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	24 Feb 2022 10:01	<b>Adj Mandate Request</b>	Cur Req:1773.30:Liability: 100%(OID rear-ended TP while TP make left turn) *Quantum: (a)COR: \$1,100.00 + (b)LOR(5days x \$103.26): \$516.30 + (c)LOI(3days x\$50):\$150.00 +(d)Search fee: \$7.00 = Total: \$1,773.30 *3 recommendation repair days *For your	[A] CHEW HSIAO TONG
16	08 Mar 2022 15:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/22. Mandate Remarks: mandate approved. LOR @ 3 days. DO NOT GIVE 5 days for LOR.	[I] Goh, Jeremy-CX
17	08 Mar 2022 15:05	<b>Adj Mandate Set</b>	Approved:1773.30:mandate approved. LOR @ 3 days. DO NOT GIVE 5 days for LOR.	[I] Goh, Jeremy-CX
18	18 Mar 2022 08:35	<b>Adj Mandate Request</b>	Cur Req:1773.30:Hi, 3rd party rejected our offer at 3days & proposed g/s \$1,870.00 (all in). Reseek mandate at \$1,773.30(all-in). Thanks.	[A] CHEW HSIAO TONG
19	21 Mar 2022 16:25	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/12/22. Mandate Remarks: mandate approved.	[I] Goh, Jeremy-CX
20	21 Mar 2022 16:25	<b>Adj Mandate Set</b>	Approved:1773.30:mandate approved.	[I] Goh, Jeremy-CX

Date From     Date To     Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2748853	14 Dec 2021 10:34:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC4745Y	GBH4865D	11.00
2767838	22 Feb 2022 13:31:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4745Y	GBH4865D	11.00

