

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 February 2022 8:31 AM
To: shujuan@automotiverepaircentre.com.sg
Cc: Jaslin Kok (LKK Auto); Admin A; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg; kenho@automotiverepaircentre.com.sg; 'ARC Razali'
Subject: RE: SJP6441T - TP Claim against 22023MID
Attachments: DV_SJP6441T.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at **\$3,910.50(all-in)** as per your LOD.

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Original LOD.**
- **Original Repair Tax Invoice.**
- **Original Authorisation to Act signed by your client.**

For your info, Mindef need original documents to process payment.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 January 2022 1:07 PM
To: shujuan@automotiverepaircentre.com.sg

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg; kenho@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>
Subject: RE: SJP6441T - TP Claim against 22023MID

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 27/01/2022.

We will look into the matter and get back to you.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>

Sent: Thursday, 27 January 2022 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg; kenho@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>

Subject: RE: SJP6441T - TP Claim against 22023MID

Dear Claim handler in charge,

Please find enclosed the supporting documents for above vehicle claim.

Await your offer / DV if applicable.
Thank you.

Aside to the 7 approved days + 1 weekend required,

- 1. our request for also the additional 1 day for administrative/out of service.**

Regards,
Shu Juan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18 Singapore 757700
Tel: +65 6468 8834 Fax: +65 6462 2278

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 23 December 2021 4:51 pm
To: kenho@automotiverepaircentre.com.sg; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: kenguan@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SJP6441T - TP Claim against 22023MID

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that basing on the accident statements submitted by both parties, the liability is in your client's favour.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kenho@automotiverepaircentre.com.sg <kenho@automotiverepaircentre.com.sg>
Sent: Thursday, 23 December 2021 11:03 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: kenguan@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SJP6441T - TP Claim against 22023MID

Hi Hsiao Tong,

Your kind revert on the liability status will therefore be much appreciated.

Looking forward to hearing from you soon.

Thank you.

Regard,
Ken Ho
90219697
Automotive Repair Centre Pte Ltd
Enterprise Hub (48 Toh Guan Road East #02-146/147 S608586)
Tel: +65 6468 8834
Fax: +65 6462 2278

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 10 December 2021 3:49 pm
To: kenho@automotiverepaircentre.com.sg; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: kenguan@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SJP6441T - TP Claim against 22023MID

Without Prejudice

Dear Sirs/mdm,

We acknowledge receipt of your email dated 10/12/2021.

We are currently pending for accident report from our driver. Therefore, we are unable to comment on liability at this moment.

You may advise your client to claim OD if urgent.

Otherwise, kindly arrange for survey asap. Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kenho@automotiverepaircentre.com.sg <kenho@automotiverepaircentre.com.sg>

Sent: Friday, 10 December 2021 3:32 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: kenguan@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg; 'ARC Razali' <razali@automotiverepaircentre.com.sg>

Subject: SJP6441T - TP Claim against 22023MID

Dear Person in-charge,

Our client's vehicle **SJP6441T** wants to make a third party claim against **22023MID** which is **Mindef / SAF Vehicle**.

Please find attached the GIA report and estimate.

Kindly let us know the Claim officer in-charge for **liability / settlement** of our client's claim.

Vehicle currently **NOT** in our workshop. Arrange for survey in due course.

Thank you.

Regard,

Ken Ho

90219697

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Fax: +65 6462 2278