

Re: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 28/2/2022 4:35 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Dear Sir/Madam,

Enclosed documents of SMP 6973P

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 December 2021 2:01 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

Dear Grace,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 15 December, 2021 1:54 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA:
11.12.2021

Dear All,

Please note that the correct reference number is CMTD2103671/GPL

Thank you.

-
[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, December 13, 2021 3:16 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA:
11.12.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 13 December, 2021 2:59 PM

To: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

Without Prejudice

Dear Jason,

We refer to your email.

We will appoint LKK Auto, Mr Marcus to survey SMP6973P on a Without Prejudice Basis.

Dear LKK,

Please make arrangement to survey SMP6973P by Mr Marcus on a Without Prejudice Basis.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Jason <Jason@fastechauto.com.sg>

Sent: Monday, December 13, 2021 2:35 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Cc: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

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Without Prejudice

Dear Melvin,

We will like to select LKK, Marcus Chua Kang Seng.

Thank you.

Best Regards

Jason Tang
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, December 13, 2021 2:31 PM

To: Ashley Chia <ashley.chia@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>

Subject: Ref : CMTD2103671/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

Our Reference : CMTD2103391 3671

Your Reference: SMP6973P

Without Prejudice

Date: 13/12/2021

Attention:
FASTECH AUTO PTE LTD

Dear Ashley,

ACCIDENT INVOLVING SMP6973P & SGM2237U ON 11.12.2021

We refer to your Notice of Accident dated 13/12/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555

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50 Raffles Place, #03-03 Singapore Land Tower,

Singapore 048623

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>**Sent:** Monday, December 13, 2021 12:16 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Cc:** Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SMP 6973P DOA: 11.12.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SGM 2237U.

Date of accident: 11/12/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SMP 6973P.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.