

## Mei Kwan (LKKAuto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Wednesday, December 15, 2021 11:23 AM  
**To:** Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207275/C02/YP3171P/LEEPG / FW: Direct Settlement - Accident Involving YP3171P (OI : CTI - TBA) and YP4528M (TP : LKK REF - CC6/CTI21012567/ra3) on 11/12/2021  
**Attachments:** bill - 2021-12-15T110843.769.pdf  
**Categories:** HMK

[Strictly Confidential]

Hi LKK

Attached OI SAS.

There's policy issues and is under review. No direct settlement at this juncture.

Please conduct PRS on a without prejudice and submit the survey report.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 15 December 2021 10:49 am  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D207275/C02/YP3171P/LEEPG / FW: Direct Settlement - Accident Involving YP3171P (OI : CTI - TBA) and YP4528M (TP : LKK REF - CC6/CTI21012567/ra3) on 11/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207275/C02/YP3171P/LEEPG.

Dear Cecilia,

Pls revert LKK.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 15 December 2021 10:24 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YP3171P (OI : CTI - TBA) and YP4528M (TP : LKK REF - CC6/CTI21012567/ra3) on 11/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Please refer to the attached GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, December 13, 2021 3:55 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YP3171P (OI : CTI - TBA) and YP4528M (TP : LKK REF - CC6/CTI21012567/ra3) on 11/12/2021

Dear Sir,

Pls advise accident timing and provide gia report.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 13 December 2021 3:08 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP3171P (OI : CTI - TBA) and YP4528M (TP : LKK REF - CC6/CTI21012567/ra3) on 11/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Note : no survey done yet and we will follow up with TP supporting documents.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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