

ACCIDENT ASSIST

ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-94 Midview City Singapore 573970

Tel: 63341182

Fax: 63341482

Email: enquiry@accidentassist.sg

Letter of Demand

Date: **20 April 2022**

Ref No: **SJP991L**

To: **AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 Shenton Way

#09-16

AIG Building

Singapore 079120

Thru: **LKK Auto Consultants**

Attention: Motor Claims Dept

Dear Officer-in-charge

Case: Accident claim for vehicle SJP991L and SLW1250A on 07.12.2021

With reference to above case.

Please find attached copies:

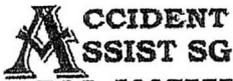
Invoice Reference -AASGIV20-06010	\$2,500.00
Loss of Use- 5 days	\$80 x 5= \$400
Authorisation Letter	-
LTA Search Fee	\$7.45
Total Cost	\$2,907.45

Yours Faithfully,



Ash

Email: management@assist.com.sg



ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-04 Mid View City Singapore 573970

Tel: 6334 1182

Fax: 6334 1482

Email: enquiry@accidentassist.sg

AUTHORISATION & INDEMNITY LETTER

I/We Muhammad Rizan Jusrie Bin Yusope NRIC No. / UEN No. S7938074A
(the third party claimant), having address at
Blk 122 #08-430 Simei Street 1 (520122) and the owner of SJP991L
(Vehicle) hereby to authorize ACCIDENT ASSIST SG to repair the damage to my vehicle in a
reasonable time that was pursuant to the accident which occurred (date) 07/12/21 along
Upper Changi Road East involving vehicle/s SLW 1250A.

I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. SJP991L hereby instruct & authorize ACCIDENT ASSIST SG to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorised to execute and/or sign any documents/discharge voucher / agreements regarding my/our claims/case for my convenience. You are also hereby authorised to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or to lodge an own damage claim (only for Comprehensive cover) to cover the expenses incurred.
- I/We also hereby instruct and authorised you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.

Owner Signature / Company Stamp / Date

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Witness Signature / Name / Date



ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-94 Mid View City Singapore 573970

Tel: 6334 1182

Fax: 6334 1482

Email: enquiry@accidentassist.sg

Motor Claim Department:

AIG ASIA PACIFIC INSURANCE PTE LTD
48 Shenton Way, #09-16 AIG BUILDING
Singapore 079120

Dear Sir / Madam,

On (Date) 07/12/21 there was an accident along Upper Changi Road East
involving vehicle SLN1250A with vehicle SJPA91L.

I/We, Muhammad Rizan Jusrie Bin Yusope, are the registered
owner of the motor vehicle no. SJPA91L.

Please note that I/We hereby agree that all compensation monies due to me/us in the above said
accident to ACCIDENT ASSIST SG.

I/We, hereby authorised you to release all compensation monies pertaining to the above-mentioned
accident to ACCIDENT ASSIST SG and forward your settlement cheque to ACCIDENT ASSIST SG who
I/We had authorised to collect the said compensation/monies.

Owner Signature / Company Stamp / Date

Witness Signature

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ACCIDENT ASSIST SG ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,500.00 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJP991L that was damaged pursuant to the accident which occurred on 07/12/2021 (date) along PIE JUST OUTSIDE FROM PIE EXIT 2 TO UPPER CHANGI ROAD EAST (location) involving vehicle no/s SLW1250A. This is pursuant to the inspection conducted on 14/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHAMMAD RIZAN YUSRIE BIN YUSOPE (the third party claimant") of vehicle no. SJP991L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJP991L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

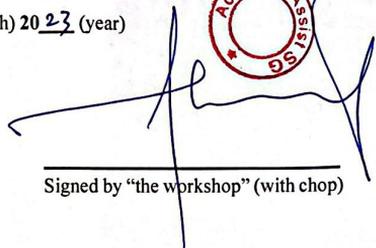
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of March (month) 20 23 (year)



Signed by appointed surveyor



A handwritten signature in blue ink, written over a horizontal line.

Signed by "the workshop" (with chop)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Dec 2021 / 15:55:14

Receipt Date/Time : 08 Dec 2021 / 15:54:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211208-002718

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLW1250A As at 07 Dec 2021/08:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLW1250A Enquiry Fee 20211208155337855096	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX6959		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 23 February 2022 4:27 PM
To: florenceito@yahoo.com.sg
Subject: ACCIDENT INVOLVING SLW 1250A AND SJP 991L ON 07/12/2021

Our Ref: CC4/AIG21012565/Bea3

23 FEB 2022

TAY SOOT LING

Dear Sir/Madam,

ACCIDENT INVOLVING SLW 1250A AND SJP 991L ON 07/12/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Dec 2021 14:52	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	13 Dec 2021 14:52	Clm Veh Model Changed	(202398) TOYOTA COROLLA 1.5 (A).	[A] HOW MEI KWAN
3	13 Dec 2021 14:52	Clm Created	Reg No: SJP991L. Acct Date: 2021/12/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Accident Assist SG (HQ)	[A] HOW MEI KWAN
4	13 Dec 2021 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Dec 2021 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/22	[A] HOW MEI KWAN
6	13 Dec 2021 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Dec 2021 14:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Dec 2021 14:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Dec 2021 14:52	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Dec 2021 14:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	13 Dec 2021 16:48	Clm Dtl Modified	Claimant's Name: - -> MUHAMMAD RIZAN YUSRIE BIN YUSOPE.	[A] HOW MEI KWAN
12	13 Dec 2021 16:48	Clm Veh Model Changed	(202398) -> (202769) HONDA AIRWAVE 1.5 M (A).	[A] HOW MEI KWAN
13	15 Dec 2021 10:03	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
14	15 Dec 2021 10:03	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
15	15 Dec 2021 11:23	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
16	21 Dec 2021 09:34	Adj Adjuster Assigned	KENNETH KONG -> Lim Teow Guan	[A] Lee Su Li
17	23 Feb 2022 16:29	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
18	25 Jul 2022 23:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Jul 2022 23:28	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Jul 2022 23:28	Clm Dtl Modified	JPJ Reg. Date: -> 2009/03/11.	[A] JOANNE LEE KHANG MIN
21	25 Jul 2022	Clm Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	30 Nov 2022 14:03	Adj Mandate Request	Cur.Req:2807.45:Liability: 100% (BOLA:NIL) OI exit from slip road and encroached into TP's lane. *Quantum: \$2,807.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
23	30 Nov 2022 14:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/22. Mandate Remarks: Mandate approved, amount not exceeding \$2,807.45. Subj to receipt of all supporting docs.	[I] Tam, Ivan-WK
24	30 Nov 2022 14:33	Adj Mandate Set	Approved:2807.45:Mandate approved, amount not exceeding \$2,807.45. Subj to receipt of all supporting docs.	[I] Tam, Ivan-WK

Date From  **Date To**  **Audit Type**

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2748951	14 Dec 2021 12:11:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJP991L	SLW1250A	11.00
2821437	25 Jul 2022 23:28:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJP991L	SLW1250A	11.00