

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 24 January 2022 5:23 PM
To: Claims; SUR; Admin-D (LKKAUTO)
Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

As instructed by our client, please proceed to repair the **insured vehicle SJH 2460G, at repair Limit \$18,600/- or whichever lower, (Excess \$1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 24 January 2022 7:31 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates on the repair cost?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 17 January 2022 9:20 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates on the repair cost?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 11 January 2022 8:32 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 3 January 2022 8:30 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 27 December 2021 8:21 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 20 December 2021 8:53 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Kee Siang,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 15 December 2021 8:31 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Veron,

Please hold hands, we will get back to you shortly.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 15 December 2021 8:22 AM

To: Claims; SUR; Admin-D (LKKAuto)

Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Mr Chiang,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 14 December 2021 10:49 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: OD CLAIM FOR SJH 2460 G -DOA: 1/12/2021

Dear Mr Chiang,

Refer to your conservation with our surveyor Guo Qiang.

Kindly check vehicle able to repair at Not Exceeding \$18,000.00 (subject to insurance approval)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 2 December 2021 4:12 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SJH 2460 G

Dear all,

Please register own policy claim for above mentioned vehicle.

Attached is the GIA report and CI for your reference.

Kindly arrange for car survey on 10 of Dec 21 at 24 Benoi Sector @2pm onwards.

Thank you.

Best regards,

George Wong

Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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