## Re: aigencrypt OD / 0504818296SG / SMJ144L - Final Excess

## Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 13/12/2021 8:46 PM

To: coco.lu@cyclecarriage.com.sg < coco.lu@cyclecarriage.com.sg >

Cc: SUR <sur@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Dear Coco,

As instructed by our client, please proceed to repair the insured vehicle SMJ144L (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul < Yinrul. Hor@aig.com> Sent: Monday, 13 December 2021 5:29 pm

To: coco.lu@cyclecarriage.com.sg <coco.lu@cyclecarriage.com.sg>

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal@aig.com >; Nadaraja, Deeban

<Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: aigencrypt OD / 0504818296SG / SMJ144L - Final Excess

Hi Coco,

We refer to the above OD claim. Coverage has been confirmed.

Final excess at \$300.

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

**FNOL Adjuster I** 

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120 Tel +65 6830 7871 Yinrul.Hor@aig.com | www.aig.sg

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