

Our Ref: CT1221/SHC3309E/CK(st)
Date: 27.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 09.12.2021 INVOLVING SHC3309E & SMT1403E ALONG 267 TAMPINES ST 21

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3309E, which was involved in the captioned accident with your insured vehicle No SMT1403E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,203.45
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,821.02
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC3309E , SMT1403E
267 TAMPINES ST 21****ON 09-Dec-21 11:20**

I / We

CHEW CHEE CHUAN

(Hirer) NRIC No.:

SXXXX376H

and/or

(Relief) NRIC No.:

SXXXX376H

Taxi Number

SHC3309E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

09-Dec-2021

Name of Hirer

CHEW CHEE CHUAN

Hirer NRIC

SXXXX376H

Signature :



Address

**365 TAMPINES STREET 34 #06-147
520365**

Contact No.

96157416

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00062812100 Claim No : SNM21D207211

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,700.00
Singapore Dollars One Thousand Seven Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3309E
Insured Vehicle No. : SMT 1403E

Date of Loss : 09/12/2021
Place of Accident : Tampines St. 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM PEI SZE ELISE
Driver Name : LIM PEI SZE ELISE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,700.00
	=====
TOTAL	S\$ 1,700.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 17.5.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3309E

INV. NO/DATE
91626588 20.12.2021

MAKE
HYUNDAI

JOB NO.
305497436

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
07.11.2019

DATE/TIME IN
09.12.2021 12:40

CHASSIS CODE
KMHC851CVLU188107

Description : 3P 09.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0002	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL				:		294.72

JOB NATURE

0001	PB	PANEL BEATING-SHC3309E		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	R/I REVERSE SENSORS		30.00		30.00
0004	20-05	Rear Fender Adv.Sticker RH/LH		200.00		200.00
SUB-TOTAL				:		830.00

- 1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS; OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91626588	1,203.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3309E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
09.11.2019

CHASSIS CODE
KMH851CVLU188107

INV. NO/DATE
91626588 20.12.2021

JOB NO.
305497436

ODOMETER READING

DATE/TIME IN
09.12.2021 12:40

Items total		1,124.72
Add GST @	7.000 %	78.73
Invoice amount		1,203.45

Issued by : CHEWBEELENG 20.12.2021 14:36:27
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91626588	1,203.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120122

Date: 20 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/12/2021 @ 11:20 hrs
ALONG 267 TAMPINES ST 21
INVOLVING SMT1403E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3309E** (the "Taxi"). The Taxi was hired to **CHEW CHEE CHUAN IC NO SXXXX376H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			3	5	7	1		FROM	TO
87	328	0300	1600	8/12/21	cc cheo	3	5	7	1	79	0300	1545
41	253	16:06	03:01	8/12/2021	KANGA	3	5	7	4	65	15:58	03:07
87	345	0300	1600	9/12/21	cc cheo	3	5	7	5	33	0500	0740
38	248	16:11	02:38	9/12/21	cc cheo	3	5	7	5	63	1050	1245
50	16	0250	0338	addict	at jayang wong shop	3	5	7	5	77	1120	1120
317	367	0715	2140	Tampines	SP21 BIK 267							
01	84	0700	0930	9/12	Accident						1240	
53	151	1005	1600	11/12	Repair							1045
321	269	16:07	02:57									
20	299	0300	1525									
47	226	15:37	02:48									

Chen

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMT1403E

Date of Accident

09/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 30/03/2021 - 29/03/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 09/12/2021 13:50

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNC 3309E

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 7 February 2022 10:23 am
To: E1ISEGEGE79@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/CTI21012542/Vga3 *** ACCIDENT INVOLVING SMT 1403E & SHC 3309E ON 09/12/2021 ***

Importance: High

Our Ref: CC3/CTI21012542/Vga3

07 FEBRUARY 2022

LIM PEI SZE ELISE

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 1403E & SHC 3309E ON 09/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 15 May 2022 10:38 pm
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Accident Involving SMT1403E (SNM21D207211/C02/SMT1403E/TOHHS) and SHC3309E (TP : LKK REF - CC3/CTI21012542/Vga3) on 09/12/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

LKK REF - CC3/CTI21012542/Vga3
CTI REF - SNM21D207211/C02/SMT1403E/TOHHS

Dear Sirs

Please proceed to offer up to \$1,731.02.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 29 April 2022 3:37 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident Involving SMT1403E (SNM21D207211/C02/SMT1403E/TOHHS) and SHC3309E (TP : LKK REF - CC3/CTI21012542/Vga3) on 09/12/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D207211**

Our ref : CC3/CTI21012542/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMT1403E (OI) & SHC3309E (TP) ON 09/12/2021

We refer to the above matter.

It is a BOLA S9 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,731.02(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,186.27	\$ 1,203.45
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,803.84	<u>\$ 1,731.02</u>

**02 days recommendation for repair + 1PRS = 3 days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.