

Re: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3 - (accept offer)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 16/2/2022 12:01 PM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 14 February 2022 2:51 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3 - (accept offer)

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$2500.00. Kindly forward DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 14 February 2022 2:13 pm

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: RE: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3 - (video attached)

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 30 December 2021 1:28 PM

To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>

Subject: RE: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3 - (video attached)

Without Prejudice

Hi Catherine,

Received with thanks.

We are preparing report to seek mandate from our principal.

We will expedite the matter and get back to you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, 30 December 2021 10:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3 - (video attached)

Dear Hsiao Tong

Attached video footage for your review. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 28 December 2021 1:31 am

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Fw: SHC8759G AND SFD9781C ON 09.12.21 LKK REF : CC3/CTI21012541/Vpa3

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Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC3/CTI21012541/Vpa3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Monday, December 27, 2021 3:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: SHC8759G AND SFD9781C ON 09.12.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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