

Re: [Seek Mandate] - SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 16/2/2022 12:03 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$2,500.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 14 February 2022 7:11 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$2,570.34(all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 28 January 2022 4:44 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

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Your ref: **SNM21D207158/C02/SFD9781C/TAYHP**
LKK ref : CC3/CTI21012541/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SFD9781C(CHINA TAIPING) AND SHC8759G(TP) ON 09/12/2021

We refer to the above matter.

We are of the view that liability is not in our insured favour as our driver reversed and hit onto third party parked vehicle.

We seek your approval to offer repairer **"ComfortDelgro Engineering Pte Ltd"** at **\$2,570.34(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,127.85	\$ 2,247.00 (\$2,100.00 + 7%GST)
2. Loss of Rental (2days x \$110.67)	\$ 221.34	\$ 221.34 (2days x \$110.67)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,511.19	<u>\$ 2,570.34</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Wednesday, December 15, 2021 8:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

Dear Sir/Mdm,

Enclosed herewith insured SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, December 15, 2021 11:03 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

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Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, December 13, 2021 12:33 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207158/C02/SFD9781C/TAYHP FW: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D207158/C02/SFD9781C/TAYHP.

Dear Irene,

Pls revert LKK.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Sunday, 12 December 2021 4:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) ireon 09.12.2021

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Dear Sir / Madam,

Resend with amended preliminary advise.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Sunday, December 12, 2021 4:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFD9781C (OI : CTI - TBA) and SHC8759G (TP : LKK REF - CC3/CTI21012541/Vpa3) on 09.12.2021

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8759G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.