

Our Ref: CT1221/SH 7740J/CK(st)
Date: 27.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 08.12.2021 INVOLVING SH 7740J & GBK8981J ALONG EU TONG SEN ST

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7740J, which was involved in the captioned accident with your insured vehicle No GBK8981J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,959.00
2. Loss of Rental	2 days x S\$ 110.67	S\$	221.34
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,342.34
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH7740J , GBK8981J
ALONG EU TONG SEN ST****ON 08-Dec-21 13:15**I / We **KWEH SZE CHYE** (Hirer) NRIC No.: **SXXXX088J**and/or (Relief) NRIC No.: **SXXXX088J**Taxi Number **SH7740J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **09-Dec-2021**Name of Hirer **KWEH SZE CHYE**Hirer NRIC **SXXXX088J**

Signature :

Address **538 ANG MO KIO AVENUE 5 #02-4...
560538**Contact No. **97836218**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00011172100 Claim No : SNM21D207155/C02/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,282.34**
SINGAPORE DOLLARS FOUR THOUSAND TWO HUNDRED EIGHTY TWO AND
CENTS THIRTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH7740J
Insured Vehicle No. : GBK8981J

Date of Loss : 08/12/2021
Place of Accident : EU TONG SEN ST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BLU KOUZINA PTE LTD
Driver Name : YEO KUANG LENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,959.00
(3) Loss of Use /Rental/Earning	S\$	321.34
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,282.34
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 6.12.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701
58 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadul Way Singapore 728791
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO. : 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7740J

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
13.10.2016

CHASSIS CODE
KMHLE41UMGU093754

NO/DATE
91625787 16.12.2021

JOB NO.
305497432

ODOMETER READING

JOB TYPE

Description : 3P.08.12.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,700.00
Add GST @ 7.000 %		259.00
Total Invoice amount		3,959.00

Issued by : CHEWBEELING 16.12.2021 15:28:18
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHICH TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GAPS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120121

Date: 16 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/12/2021 @ 13:15 hrs
ALONG EU TONG SEN ST
INVOLVING GBK8981J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7740J** (the "Taxi"). The Taxi was hired to **KWEH SZE CHYE IC NO SXXXX088J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HRS OPERATED (TIME)		DATE		NAME OF DRIVER		MILEAGE READING					MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
FROM	TO												FROM	TO
7-30	16-40	09-12-21		Acerdon		171					1215		1345	
7-25	04-00	10-12-21		Acerdon		171					1215		1345	
8-55	16-30													
7-00	01-55													
7-45	16-45													
7-00	01-15													
7-25	16-35													
7-50	02-10													
7-35	18-35													
7-55	12-10													


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK8981J

Date of Accident

08/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **22/01/2021 - 21/01/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **09/12/2021 13:00****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

<STANDARD LETTER> ACCIDENT INVOLVING GBK 8981J & SH 7740J ON 08/12/2021

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Thu 9/6/2022 2:25 PM

To: jiaxuen@blukouzina.com <jiaxuen@blukouzina.com>

Cc: dannyhew@blukouzina.com <dannyhew@blukouzina.com>

Our Ref: CC3/CTI21012539/Vgs3

09 JUNE 2022

BLU KOUZINA PTE LTD
DRIVER: YEO KUANG LENG

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 8981J & SH 7740J ON 08/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com | FAX:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 8 September 2022 11:14 PM
To: CS A Team
Subject: FW: SNM21D207155/C02/KHONGLH - Direct Settlement - Accident Involving GBK 8981J (CTI) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 8 September 2022 11:14:02 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SNM21D207155/C02/KHONGLH - Direct Settlement - Accident Involving GBK 8981J (CTI) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Cecilia,

Please proceed to settle amicably.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 6 July 2022 2:02 pm
To: Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Your ref : **SNM21D207155**

Our ref : CC3/CTI21012539/Vgs3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBK 8981J (OI) & SH 7740J (TP) ON 08/12/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,282.34 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,771.26	\$ 3,959.00
2. Loss of Rental (2days x \$110.67)	\$ 221.34	\$ 221.34 (2days x \$110.67)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
Total	\$ 6,154.60	<u>\$ 4,282.34</u>

****03 days recommendation for repair.**

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Wednesday, 15 December 2021 11:41 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Hi Su Li,

Attached OI GIA for your reviewer.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 15 December 2021 11:31 AM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D207155/C02/GBK8981J/TANKW.

Dear Billy,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 15 December 2021 11:19 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7740J at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd