

Hsiao Tong (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 8 September 2022 11:14 PM
To: CS A Team
Subject: FW: SNM21D207155/C02/KHONGLH - Direct Settlement - Accident Involving GBK 8981J (CTI) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 8 September 2022 11:14:02 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SNM21D207155/C02/KHONGLH - Direct Settlement - Accident Involving GBK 8981J (CTI) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Cecilia,

Please proceed to settle amicably.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 6 July 2022 2:02 pm
To: Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Your ref : **SNM21D207155**

Our ref : CC3/CTI21012539/Vgs3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBK 8981J (OI) & SH 7740J (TP) ON 08/12/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,282.34 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,771.26	\$ 3,959.00
2. Loss of Rental (2days x \$110.67)	\$ 221.34	\$ 221.34 (2days x \$110.67)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
Total	\$ 6,154.60	<u>\$ 4,282.34</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Wednesday, 15 December 2021 11:41 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Hi Su Li,

Attached OI GIA for your reviewer.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 15 December 2021 11:31 AM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207155/C02/GBK8981J/TANKW / FW: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D207155/C02/GBK8981J/TANKW.

Dear Billy,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 15 December 2021 11:19 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK 8981J (OI : CTI - TBA) and SH 7740J (TP : LKK REF - CC3/CTI21012539/Vgs3) on 08/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7740J at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd