

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 6 April 2022 9:13 AM
To: geraldpo@lonpac.com
Cc: Admin A; MT_Claim_SG
Subject: [Seek Mandate] - DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC) *** LKK REF: CC4/LPC21012537/Upa3
Attachments: LKK Survey Report & Photos.pdf; SLR8925S LOD.pdf

Your ref: TBA
Our ref : CC4/LPC21012537/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC2818E(LONPAC) AND SLR8925S(TP) ON 10/12/2021

We refer to the above matter.

We have highlighted to your good office on 10/12/2021 of Third-Party' s request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BHD" at \$22,259.01(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,481.36	\$ 20,957.01 (\$19,585.99 + 7%GST)
2. Loss of Use (13days x 100.00)	\$ 1,300.00	\$ 1,300.00 (13days x \$100.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,783.36	<u>\$ 22,259.01</u>

Surveyor recommended 12days for repair + 1Sunday = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 14 December 2021 11:09 AM
To: geraldph@lonpac.com
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC) *** LKK REF: CC4/LPC21012537/Upa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldph@lonpac.com>
Sent: Monday, 13 December, 2021 10:31 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC)

Lonpac External - General

Our Ref : TBA

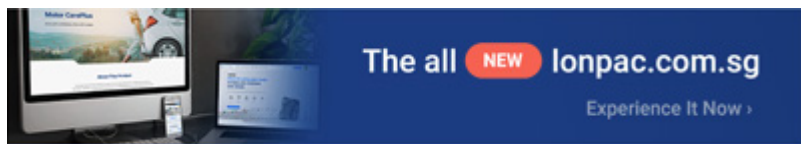
Dear Summer,

Attached copy of insured's report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 10 December 2021 2:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Jeshurueben Rao Thomas' <jeshurueben@honda.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 10 December, 2021 2:37 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC)

Lonpac External - General

WITHOUT PREJUDICE

Dear Thomas,

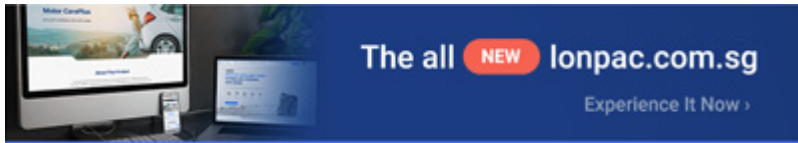
Our insured has yet to lodge the accident report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Friday, 10 December 2021 1:54 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLR8925S AGAINST GBC2818E (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLR8925S.

Please Also Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is GBC2818E, Accident Date 10/12/2021.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg





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