



22 AUG 2022

Your Ref : CC4/III21012533/Ugs3
Our Ref : TP/11829/FBR7473D/XE2706Z

BY EMAIL

India International Insurance Pte Ltd
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

ATTN: Mr. Gabriel Wee

Dear Gabriel,

Accident Involving FBR7473D & XE2706Z on 05/12/2021

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$ 9,429.70
2. Loss of Use (7days x \$20)	\$ 140.00
	<u>\$ 9,569.70</u>
On 80% Liability	\$ 7,655.76
3. LTA Vehicle Insurance Search Fee	\$ 7.45
TOTAL	<u>\$ 7,663.21</u>

We attached our Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



LETTER OF AUTHORISATION

22 AUG 2022

Your Ref : CC4/III21012533/Ugs3
Our Ref : TP/11829/FBR7473D/XE2706Z

BY EMAIL

India International Insurance Pte Ltd
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

ATTN: Mr. Gabriel Wee

Dear Gabriel,

Accident Involving FBR7473D & XE2706Z on 05/12/2021

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, M/s CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured XE2706Z.

I / We further authorize M/s INDIA INTERNATIONAL INSURANCE PTE LTD to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBR7473D upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness


Jeremy Qian Yuan Ching
Senior Manager
Head, Fleet Management
Logistics Department



.....
Claimant (Signature & Company Stamp)

Certis Cisco Auxiliary Police Force Pte Ltd /
..... 2XXXXX882K
Name & NRIC No



.....
Witness Signature

.....
ZHANG LEI SXXXX571E
Name & NRIC No

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0005592
Claimant Ref: FBR7473D

We/I, BAN HOCK HIN CO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,543.76 (repair cost), S\$ 112.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no FBR7473D that was damaged pursuant to the accident which occurred on 05/12/2021 (date) at JUNCTION OF BENOI SECTOR (location) involving vehicle no. XE2706Z (insured vehicle). This is pursuant to the inspection conducted on 10/12/2021 (date) at "the workshop".

CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD
We/I confirm that we/I are/am authorized by the owner FBR7473D ("the third party claimant") of vehicle no. FBR7473D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBR 7473D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,663.21 to Ban Hock Hin Co. Pte Ltd.

Dated this 23 day of November 20 22

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Audrey Tan

S1438567C

6 Defu Lane 4

Singapore 539410

Singaporean

Director

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)





TAX INVOICE

Customer :
INDIA INTERNATIONAL INSURANCE P.L.
64 CECIL STREET
#04-00 & #06-00
IOB BUILDING
SINGAPORE 049711
MOTOR CLAIMS DEPT

GST Reg No. : M2-0010542-7

Invoice No. : **DLCR40111352-111829**
Invoice Date : 19/08/2022
Payment Due Date : 18/09/2022

CLAIM NO. : 11829
POLICY NO. : D-21097290MFCE/117
VEHICLE NO. : FBR7473D
MAKE/MODEL : HON / NC750X

(Page 1 of 3)

S/N	Description	Action	Qty	Unit Price	Amount
1	TRANSPORT CHARGES (MOTORCYCLE) OVERSIZED		1	\$35.00	\$35.00
2	REPAIR ON BODY ALIGNMENT	Repair	1	\$400.00	\$400.00
3	BALANCER HANDLE	REPLACE	1	\$32.00	\$28.80
				Disc %: 10%	
4	BAR HANDLE	REPLACE	1	\$266.00	\$239.40
				Disc %: 10%	
5	BOLT (PLASTIC)	REPLACE	2	\$4.50	\$8.10
				Disc %: 10%	
6	BOX SIDE (GIVI) E22N (BLACK)	REPLACE	1	\$388.00	\$349.20
				Disc %: 10%	
7	BRACKET HOLDER FIRE EXTINGUISHER	REPLACE	1	\$84.00	\$75.60
				Disc %: 10%	
8	BRACKET HOLDER SIDE BOX REAR LH	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
9	BRACKET HOLDER SIDE BOX REAR RH	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
10	BRACKET LED XT12 PEDESTAL MOUNT WITH KIT	REPLACE	1	\$65.00	\$58.50
				Disc %: 10%	
11	BRACKET MUDGUARD REAR	REPLACE	1	\$143.00	\$128.70
				Disc %: 10%	
12	BRACKET SIDE BOX (E21NC)	REPLACE	1	\$205.00	\$184.50
				Disc %: 10%	
13	BRACKET SIDE BOX SUPPORT	REPLACE	1	\$128.00	\$115.20
				Disc %: 10%	
14	CAP MASTER CYLINDER FRONT	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
15	CASE CHAIN	REPLACE	1	\$124.00	\$111.60
				Disc %: 10%	
16	CLAMP EXTENDER BAR HANDLE	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
17	COLLAR COVER WHEEL FRONT	REPLACE	2	\$6.50	\$11.70
				Disc %: 10%	



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S/N	Description	Action	Qty	Unit Price	Amount
18	COVER MUFFLER	REPLACE	1	\$220.00 Disc %: 10%	\$198.00
19	COVER TAIL LH	REPLACE	1	\$298.00 Disc %: 10%	\$268.20
20	COVER TAIL RH	REPLACE	1	\$298.00 Disc %: 10%	\$268.20
21	CRASH BAR FRONT LH (CISCO)	REPLACE	1	\$135.00 Disc %: 10%	\$121.50
22	CRASH BAR LEG FRONT LH (CISCO)	REPLACE	1	\$88.00 Disc %: 10%	\$79.20
23	CRASH BAR LEG FRONT RH (CISCO)	REPLACE	1	\$88.00 Disc %: 10%	\$79.20
24	CRASH BAR REAR LH (CISCO)	REPLACE	1	\$132.00 Disc %: 10%	\$118.80
25	CRASH BAR REAR RH (CISCO)	REPLACE	1	\$132.00 Disc %: 10%	\$118.80
26	FENDER REAR B	REPLACE	1	\$372.00 Disc %: 10%	\$334.80
27	GASKET MUFFLER	REPLACE	1	\$26.00 Disc %: 10%	\$23.40
28	HOLDER STEP LH	REPLACE	1	\$570.00 Disc %: 10%	\$513.00
29	HOLDER STEP RH	REPLACE	1	\$570.00 Disc %: 10%	\$513.00
30	LABEL CHAIN ADJUSTER	REPLACE	1	\$26.00 Disc %: 10%	\$23.40
31	LABEL TIRE & DRIVE CHAIN	REPLACE	1	\$26.00 Disc %: 10%	\$23.40
32	LABOUR	Supply/Install	1	\$500.00	\$500.00
33	LAMP SIGNAL REAR LH	REPLACE	1	\$182.00 Disc %: 10%	\$163.80
34	LAMP SIGNAL REAR RH	REPLACE	1	\$182.00 Disc %: 10%	\$163.80
35	LEVER CLUTCH	REPLACE	1	\$54.00 Disc %: 10%	\$48.60
36	LIGHT LED (JL) 12 LED RED / BLUE WITH CLEAR LENS	REPLACE	1	\$415.00 Disc %: 10%	\$373.50
37	LIGHT LED (JL) 8 LED RED LENS WITH TELESCOPIC POLE	REPLACE	1	\$705.00 Disc %: 10%	\$634.50
38	MIRROR LH	REPLACE	1	\$145.00 Disc %: 10%	\$130.50
39	MUDGUARD REAR	REPLACE	1	\$117.00 Disc %: 10%	\$105.30
40	MUFFLER COMP	REPLACE	1	\$808.00 Disc %: 10%	\$727.20
41	PLATE NUMBER REAR (6.5 INCH X 9 INCH)	REPLACE	1	\$14.00	\$14.00
42	RIVET	REPLACE	2	\$6.00 Disc %: 10%	\$10.80
43	RUBBER MOUNT LAMP SIGNAL LH	REPLACE	1	\$22.00 Disc %: 10%	\$19.80
44	RUBBER MOUNT LAMP SIGNAL RH	REPLACE	1	\$22.00 Disc %: 10%	\$19.80

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S/N	Description	Action	Qty	Unit Price	Amount
45	STICKER (CERTIS CISCO) WINDSHIELD	REPLACE	1	\$55.00	\$55.00
46	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT	REPLACE	1	\$12.00	\$12.00
47	WASHER PLAIN 6MM	REPLACE	3	\$6.50	\$17.55
				Disc %: 10%	
48	WINDSHIELD - CLEAR (PUIG)	REPLACE	1	\$210.00	\$189.00
				Disc %: 10%	
49	CAMERA (V_SYS) M6 (WIFI VERSION)	Replace	1	\$350.00	\$315.00
				Disc %: 10%	
50	STICKER (CERTIS CISCO) SIDE BOX DG LH	Replace	1	\$235.00	\$235.00
51	STICKER (CERTIS CISCO) SIDE BOX DG RH	Replace	1	\$235.00	\$235.00
52	STICKER (CERTIS CISCO) SIDE BOX LH NEW MODEL	Replace	1	\$35.00	\$35.00
53	STICKER (CERTIS CISCO) SIDE BOX RH NEW MODEL	Replace	1	\$35.00	\$35.00
54	STICKER (CERTIS CISCO) SIDE BOX LOGO 2021	Replace	2	\$25.00	\$50.00
55	STICKER (CERTIS CISCO) SIDE BOX REFLECTIVE LH	Replace	1	\$70.00	\$70.00
56	STICKER (CERTIS CISCO) SIDE BOX REFLECTIVE RH	Replace	1	\$70.00	\$70.00
57	VELCRO (3M DUAL LOCK) CLEAR	Replace	5	\$7.50	\$33.75
				Disc %: 10%	
SUB TOTAL					\$8,812.80
GST @ 7 %					\$616.90
GRAND TOTAL (SGD)					\$9,429.70

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

> Back to OneMotoring



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 10 Dec 2021 / 12:13:35

Receipt Date/Time : 10 Dec 2021 / 12:13:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211210-001538

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - XE2706Z As at 05 Dec 2021/21:15:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - XE2706Z Enquiry Fee 20211210121055580281	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX7159	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2021 17:18	Clim Dtl Modified	Claimant's Name: -> CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD.	[A] Lee Su Li
2	10 Dec 2021 17:18	Clim Veh Model Changed	(203330) HONDA NC750XA 745cc.	[A] Lee Su Li
3	10 Dec 2021 17:18	Clim Created	Reg No: FBR7473D. Acct Date: 2021/12/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lee Su Li
4	10 Dec 2021 17:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	10 Dec 2021 17:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/21	[A] Lee Su Li
6	10 Dec 2021 17:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	10 Dec 2021 17:18	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	10 Dec 2021 17:18	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	10 Dec 2021 18:19	Adj Adjuster Assigned	ACCUSER4 -> MARCUS CHUA	[A] HOW MEI KWAN
10	14 Dec 2021 20:33	Video Downloaded	Downloaded Video - Accident (TP)	[A] Chong Pui Lin
11	14 Dec 2021 20:35	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 0% REMARKS: BOLA S15 APPLY TO TP. FOR YOUR APPROVAL/INSTRUC TION TO REJECT TP CLAIM	[A] Chong Pui Lin
12	15 Dec 2021 09:24	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
13	15 Dec 2021 09:26	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
14	15 Dec 2021 09:28	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
15	15 Dec 2021 09:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/21. Mandate Remarks: Please request for the front video footage and get workshop to clarify TP report. We do not understand what is TP trying to say when he mention our insured vehicle has to travel against the flow of	[I] Gabriel Wee
16	15 Dec 2021 09:34	Adj Mandate Set	Maintained:Please request for the front video footage and get workshop to clarify TP report. We do not understand what is TP trying to say when he mention our insured vehicle has to travel against the flow of traffic to not hit the traffic light	[I] Gabriel Wee
17	16 Dec 2021 12:18	Video Downloaded	Downloaded Video - Accident (TP)	[I] Mekavathanan Sarangapani
18	18 Dec 2021 14:00	Video Downloaded	Downloaded Video - Accident (TP)	[I] Mekavathanan Sarangapani
19	29 Dec 2021 16:38	Adj Mandate Request	Cur.Reg:0.00:PODS HI GABRIEL, HAS EMAIL YOU TP EMAIL AND VIDEO FOOTAGE VIA EMAIL. KINDLY LET US HAVE YOUR LIABILITY APPROVAL SOON.	[A] Chong Pui Lin
20	29 Dec 2021 16:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/21. Mandate Remarks: Please request for the PIR	[I] Gabriel Wee
21	29 Dec 2021 16:46	Adj Mandate Set	Maintained:Please request for the PIR	[I] Gabriel Wee
22	16 Mar 2022 15:44	Adj Mandate Request	Cur.Reg:0.00:PODS HI, TP INFORM NO PIR BY T.POLICE . NO INVESTIGATION DONE FOR NON INJURY / MC NOT MORE THAN 3 DAYS ACCIDENT. PLEASE LET US HAVE YOR APPROVAL. THANKS	[A] Chong Pui Lin
23	16 Mar 2022 16:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/21. Mandate Remarks: We note that there is a LTA surveillan ce camera installed at the controlled cross-junction. Please let us have video footage of the accident	[I] Gabriel Wee
24	16 Mar 2022 16:13	Adj Mandate Set	Maintained:We note that there is a LTA surveillance camera installed at the controlled cross-junction. PI ease let us have video footage of the accident	[I] Gabriel Wee
25	16 Mar 2022 16:14	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee
26	16 Mar 2022 16:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/21. Mandate Remarks: We also note TP rider was injured. As such there should be a PIR. Please deny the claim. We will review the matter once we have the PIR.	[I] Gabriel Wee

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	16 Mar 2022 16:16	Adj Mandate Set	Approved:0.00:We also note TP rider was injured. As such there should be a PIR. Please deny the claim. We will review the matter once we have the PIR.	[I] Gabriel Wee
28	28 Mar 2022 16:57	Adj Mandate Request	Cur.Req:0.00:PODS HI, TP CALLED IN. THEY MENTION THAT THEY WILL PASS THE CASE TO LAWYER IF NO SETTLEMENT CAN BE DONE.	[A] Chong Pui Lin
29	29 Mar 2022 09:00	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee
30	29 Mar 2022 09:00	Video Downloaded	Downloaded Video - Accident (TP front)	[I] Gabriel Wee
31	29 Mar 2022 09:32	Video Downloaded	Downloaded Video - Accident (TP front)	[I] Zuhaidah Bte Samsuri
32	29 Mar 2022 09:33	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
33	15 Apr 2022 11:55	Video Downloaded	Downloaded Video - Accident (TP)	[A] MARCUS CHUA
34	15 Apr 2022 11:55	Video Downloaded	Downloaded Video - Accident (TP front)	[A] MARCUS CHUA
35	15 Apr 2022 11:57	Video Downloaded	Downloaded Video - Accident (TP)	[A] MARCUS CHUA
36	27 Apr 2022 14:18	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee
37	27 Apr 2022 14:18	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee
38	27 Apr 2022 14:18	Video Downloaded	Downloaded Video - Accident (TP front)	[I] Gabriel Wee
39	29 Apr 2022 08:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/21. Mandate Remarks: Please negotiate settlement on a 50/50 basis. TP should have made given clear instruction to insured driver to turn right to travel against the flow of traffic. Also TP should have taken caution	[I] Gabriel Wee
40	29 Apr 2022 08:55	Adj Mandate Set	Approved:0.00:Please negotiate settlement on a 50/50 basis. TP should have made given clear instruction to insured driver to turn right to travel against the flow of traffic. Also TP should have taken caution, not just filter into IV lane and stop in	[I] Gabriel Wee
41	29 Apr 2022 14:03	Video Downloaded	Downloaded Video - Accident (TP front)	[A] Chong Pui Lin
42	10 May 2022 15:05	Video Downloaded	Downloaded Video - Accident (TP front)	[I] Zuhaidah Bte Samsuri
43	10 May 2022 15:05	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
44	10 May 2022 15:05	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
45	10 May 2022 15:10	Video Downloaded	Downloaded Video - Accident (TP front)	[I] Derrick Tan Ming Chye
46	10 May 2022 15:11	Video Downloaded	Downloaded Video - Accident (TP)	[I] Derrick Tan Ming Chye
47	21 Oct 2022 09:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
48	21 Oct 2022 09:38	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
49	21 Oct 2022 09:38	Clm Dtl Modified	JPJ Reg. Date: -> 2020/10/12.	[A] JOANNE LEE KHANG MIN
50	21 Oct 2022 09:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
51	17 Nov 2022 12:04	Adj Mandate Request	Cur.Req:7663.21:Liability: 80% *Quantum: \$7,663.21 (all-in). Pls refer to adjuster report for details. * For your approval please.	[A] CHEW HSIAO TONG
52	17 Nov 2022 12:15	Adj Mandate Set	Approved:7663.21.	[I] Gabriel Wee

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2748524	13 Dec 2021 10:40:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBR7473D	XE2706Z	11.00
2749099	14 Dec 2021 16:01:16	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBR7473D	Gabriel Wee	xx.xx
2750388	20 Dec 2021 13:49:05	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBR7473D	Gabriel Wee	xx.xx
2858533	21 Oct 2022 09:38:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBR7473D	XE2706Z	11.00