

Veron Chen (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 8 March 2022 12:14 PM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Cc: MTPRI; Ong Hua Yen (Strides Automotive Services Pte Ltd); Serene Ler; Novin Siah; Veron Chen (LKKAuto)
Subject: RE: Preliminary Report - PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD MSFC REF: D21003408MFSH/TPD/KT (SHB1232K)
Attachments: SJG 3800H PRELI ADVISED.pdf

Dear Ashlene,

You may proceed with LKK's recommended estimated costs of repairs at \$13,000.00 (lump sum).

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Tuesday, March 8, 2022 11:49 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Serene Ler <SereneLer@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; veronchen@lkkauto.com
Subject: RE: Preliminary Report - PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD MSFC REF: D21003408MFSH/TPD/KT (SHB1232K)

Dear Karen,

We do not have the video in our possession.

Traffic police has taken the SD card and yet to return to us.

Thank you.

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 8 March 2022 11:45 am
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Serene Ler <Serener@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; veronchen@lkkauto.com
Subject: RE: Preliminary Report - PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD MSFC REF: D21003408MFSH/TPD/KT (SHB1232K)

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Dear Ashlene,

Please let us have insured vehicle video footage and Police Investigation outcome.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Tuesday, March 8, 2022 10:13 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Serene Ler <Serener@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; veronchen@lkkauto.com
Subject: FW: Preliminary Report - PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD YR REF: TO BE ADVISED YR VEH: SHB1232K

REF: TAX/12/21/2018/AL

FCI: D21003408MFSH

WITHOUT PREJUDICE

Dear Karen,

Attached is the Preliminary Report from LKK which require your approval.
Kindly revert with your approval.

PS: Third Party has already submit their LOD to your side.

Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 8 March 2022 9:37 am
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: RE: PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD YR REF: TO BE ADVISED YR VEH: SHB1232K

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Dear Hua Yen,

Enclosed preliminary revised of vehicle SJG 3800H
Date of survey: 10/12/2021
Number of days (estimated) : 21 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 10 December 2021 2:12 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <BeeGan.Lee@strides.com.sg>
Subject: RE: PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD YR REF: TO BE ADVISED YR VEH: SHB1232K

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, 10 December, 2021 2:03 PM

To: assignments@lkkauto.com; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BeeGan.Lee@strides.com.sg>

Subject: FW: PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD YR REF: TO BE ADVISED YR VEH: SHB1232K

Ref: TAX/12/21/2018

Dear Ms Summer,

Kindly survey on "Without Prejudice" basis.

TP: SJG3800H

Insured: SHB1232K

Workshop: S THREE AUTOMOTIVE RECOVERY PTE LTD

Please note that third party's workshop chose Kenneth Kong to conduct survey.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Ganesh [<mailto:executive@johnlawchambers.com>]

Sent: Thursday, December 9, 2021 3:00 PM

To: Motor Claims

Cc: ADMIN@STHREEAUTOMOTIVE.COM.SG; 'ADMIN'; 'ADMIN'

Subject: PRI - OUR VEH: SJG3800H OUR REF: JLC.2021.3019.PD YR REF: TO BE ADVISED YR VEH: SHB1232K

OUR REF: JLC.2021.3019.PD

YR REF: TO BE ADVISED

OUR VEH: SJG3800H

YR VEH: SHB1232K

DOA: 06.12.2021 @ 2139 HRS

LOC: OUTRAM ROAD TOWARDS CTE

.....
09.12.2021

MS FIRST CAPITAL INSURANCE LTD

BY EMAIL

36, ROBINSON ROAD,
#16-01 CITY HOUSE
SINGAPORE 068877.

ACCIDENT INVOLVING MOTOR VEHICLES SJG3800H AND SHB1232K ALONG OUTRAM ROAD TOWARDS CTE ON 06.12.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SJG3800H.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**S THREE AUTOMOTIVE RECOVERY PTE LTD
BLK 8 SIN MING INDUSTRIAL ESTATE
#01-64/66 SINGAPORE – 575643
TEL: 65-6284 1542 / 65-6284 1575
FAX: 65-6487 5315
EMAIL: ADMIN@STHREEAUTOMOTIVE.COM.SG**

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle. Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

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