

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 10 December 2021 5:23 PM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMS 7456 T DOA 23/10/2021

Dear Zoey,

As instructed by our client, please proceed to repair the insured vehicle **SMS 7456T (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 9 December 2021 3:08 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMS 7456 T DOA 23/10/2021

Dear all,

Attached estimate for your kind reference.

Kindly assist on repair approval.

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 7 December 2021 4:27 PM

To: claims@premiumauto.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMS 7456 T DOA 23/10/2021

Dear Zoey,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 7 December, 2021 4:24 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMS 7456 T DOA 23/10/2021

Dear all,

Kindly register OD claim for this vehicle.

Attached is the GIA report and estimate for your kind reference.

Kindly arrange survey on 09/12/21 @ 2pm @ Ubi. Owner waiting

Thank you

Best Regards,

Zoey Kum

Claims Advisor

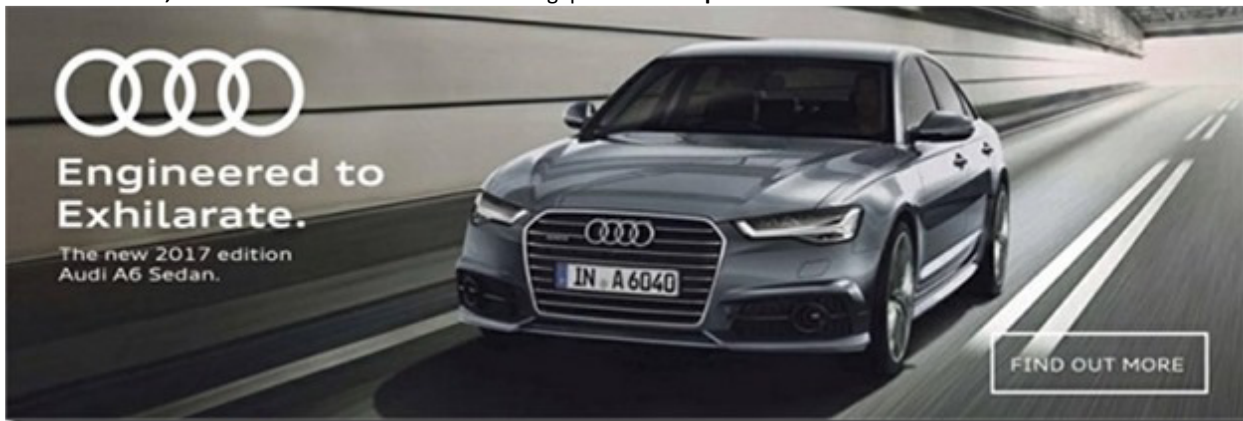
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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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