

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 16 December 2021 10:04 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Ye, Yong Kang Melvin'; assignments; SUR
Subject: RE: LKK/AL \ CMTD2103642/MYE - ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A| YOUR REF: GBG8124M ACC ON 08.12.21
Attachments: SMN 7258A PRELI ADVISED.pdf; LKKPhotosIn6_compressed.pdf; SMN 7258A LTA.pdf; SMN 7258A MARK EST.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle SMN 7258A
Date of survey: 15/12/2021
Number of days (estimated) : 3 days

Vehicle repair on part by part as there is no 2nd hand parts available.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 10 December 2021 10:14 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL \ CMTD2103642/MYE - ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A| YOUR REF: GBG8124M ACC ON 08.12.21

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 10 December, 2021 7:47 AM

To: peoplevehicle@gmail.com; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/AL \ CMTD2103642/MYE - ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A | YOUR REF: GBG8124M ACC ON 08.12.21

Without Prejudice

Our Reference: CMTD2103642/MYE

Your Reference: SMN7258A

Hi Apple,

We refer to your email reply of 09/12/21 and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SMN7258A** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, December 9, 2021 5:48 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: PRI \ ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A | YOUR REF: GBG8124M

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Dear Grace,

We would like to appoint :-

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
√	LKK Auto Consultants	Adrian Ling	√
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 9 December 2021 1:22 pm
To: peoplevehicle@gmail.com; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: PRI \ ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A | YOUR REF: GBG8124M

Our Reference: CMTD2103642/MYE
Your Reference: SMN7258A

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 09/12/2021

Attention:
M/S PEOPLE'S VEHICLE RECOVERY SERVICE

Dear Apple,

ACCIDENT INVOLVING GBG8124M & SMN7258A ON 08.12.2021

We refer to your Notice of Accident dated 09/12/2021.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, December 9, 2021 12:36 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: ARRANGING OF SURVEYOR FOR OUR VEHICLE SMN7258A| YOUR REF: GBG8124M

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Team,

Find attached documents for your attention.

Thank you.

Regards,

Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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