

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 February 2022 10:47 AM
To: 'mandy@ltm.sg'
Cc: Admin A; 'venus'
Subject: RE: OFFER ACCEPTANCE -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021
Attachments: DV_SKP 85R.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: mandy@ltm.sg <mandy@ltm.sg>
Sent: Wednesday, 9 February 2022 10:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>
Subject: RE: OFFER ACCEPTANCE -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your counter offer.

Our client is prepared to accept the offer at **\$ 4,878.94** being the full and final settlement.

Pls forward us the DV.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am – 5pm

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or options presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, February 9, 2022 8:32 AM

To: mandy@ltm.sg

Cc: Admin A; 'venus'

Subject: RE: Appeal -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

Without Prejudice

Hi Mandy,

As per our tele-conversation yesterday, we are prepared to improve our offer at \$4,878.94(all-in).

Please confirm acceptance.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: mandy@ltm.sg <mandy@ltm.sg>

Sent: Tuesday, 8 February 2022 1:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>

Subject: RE: Appeal -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Happy CNY !

Thank you for your offer.

For amicable settlement, please look into the possibility to improve your offer for **\$ 5,000.00** global sum.

If the above request is permissible, please forward your DV.

Best Regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, February 3, 2022 4:07 PM

To: mandy@ltm.sg

Cc: Admin A; 'venus'

Subject: RE: Claim Status -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,850.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: mandy@ltm.sg <mandy@ltm.sg>

Sent: Wednesday, 26 January 2022 2:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>

Subject: RE: Claim Status -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

WITHOUT PREJUDICE

Hi Hsiao Tong,

As requested.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, January 26, 2022 8:46 AM

To: mandy@ltn.sg

Cc: Admin A; 'venus'

Subject: RE: Claim Status -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

Without Prejudice

Hi Mandy,

We are seeking mandate approval from insurer.

Kindly let us have a copy of rental receipt/invoice for our further action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: mandy@ltm.sg <mandy@ltm.sg>

Sent: Saturday, 22 January 2022 3:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>

Subject: RE: Claim Status -Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your reply dated 23 Dec 2021 refers.

Pls revert any mandate from your Principle for settlement urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or options presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, December 23, 2021 5:33 PM

To: mandy@ltn.sg

Cc: Admin A; 'venus'

Subject: RE: Claim Submission - Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 23/12/2021.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: mandy@ltm.sg <mandy@ltm.sg>

Sent: Thursday, 23 December 2021 4:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

In reference to the above claim, we hereby now enclosed the LOD for your necessary action.

Please seek your principal mandate and revert within the next 14 days.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

WITHOUT PREJUDICE

Dear Hsiao Tong,

In reference to the above claim, we hereby now enclosed the LOD for your necessary action.

Please seek your principal mandate and revert within the next 14 days.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, December 10, 2021 4:48 PM

To: venus@ltm.sg

Cc: Mandy Lim; Admin A

Subject: RE: Survey Request - Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: venus <venus@ltm.sg>

Sent: Thursday, December 9, 2021 3:18 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Mandy' <mandy@ltm.sg>; motorclaims@ltm.sg

Subject: [EXTERNAL] RE: Survey Request - Our Client : SKP 85 R Your Insured : SJL 6186 B D.O.A : 09/12/2021

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our client the vehicle owner of **SKP 85 R** to submit a claim against your insured, **SJL 6186 B** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Repair Estimate

Now Vehicle in our workshop.

Please advised if this is a direct settlement case.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

Like us in Facebook!!



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 160 SIN MING DRIVE
SIN MING AUTO CITY #01-13
SINGAPORE 575722

TEL: +65 6453 2397

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.