

Re: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021**Denise Tay (LKKAuto)** <denisetay@lkkauto.com>

Mon 13/12/2021 1:05 PM

To: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Hi, Sorry is for zoey not kevin

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, 13 December 2021 1:03 pm**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Subject:** Re: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear Kevin,

As instructed by our client, please proceed to repair the insured vehicle **SMV 5772C (Excess \$600/-)**.

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Monday, 13 December 2021 10:59 am**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear all,

Any update on repair approval ?

**Thank you
Best Regards,
Zoey Kum
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 10 December 2021 11:57 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: Re: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Hi,

Not yet. will update you once approval given

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 10 December 2021 11:06 am
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear all,

Any update on repair approval ?

Thank you
Best Regards,
Zoey Kum
Claims Advisor

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 7 December 2021 3:34 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear all,

Attached estimate for your kind reference.

Kindly assist on repair approval.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 3 December 2021 4:38 PM

To: claims@premiumauto.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear Zoey,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 3 December, 2021 4:19 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMV 5772 C DOA 27/11/2021

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and estimate for your kind reference.

Kindly arrange survey on 07/12/21 @ 2pm @ Ubi. Owner waiting

Thank you.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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