

Shiau Chan (LKKAuto)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Tuesday, 2 May 2023 11:51 AM
To: Finalization
Cc: Shiau Chan (LKKAuto); Pearline Cher
Subject: RE: ERGO ref no. CDMCG21002354 FINALISATION FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

Hi Shiau Chan
We agree with your finalisation COR p/p \$6,349.44 before GST with 2 working days.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Finalization <finalization@lkkauto.com>
Sent: Tuesday, May 2, 2023 11:33 AM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Pearline Cher <Pearline.cher@towertransit.sg>
Subject: ERGO ref no. CDMCG21002354 FINALISATION FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

[EXTERNAL EMAIL]

Hi Lynn,

Kindly check the finalize.

Thanks

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Friday, April 28, 2023 7:21 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Pearline Cher <Pearline.cher@towertransit.sg>
Subject: RE: ERGO ref no. CDMCG21002354 FINALISATION FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

Hi Shiau Chan

Estimate was not ready when surveyor came.

Please find attached.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, April 28, 2023 12:04 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: RE: ERGO ref no. CDMCG21002354 FINALISATION FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

[EXTERNAL EMAIL]

Dear Lynn,

No attachment.

Can send us a copy of our surveyor marking estimate?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Wednesday, September 21, 2022 1:52 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: ERGO ref no. CDMCG21002354 FINALISATION FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

Hi Guo Qiang

Please find attached and kindly finalise soonest.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, December 9, 2021 4:37 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Wei Siong Liam <WeiSiong.Liam@towertransit.sg>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Claims ref no. CDMCG21002354 PRS FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

[EXTERNAL EMAIL]

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 9 December 2021 4:33 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Wei Siong Liam <WeiSiong.Liam@towertransit.sg>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Claims ref no. CDMCG21002354 PRS FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

Hi Pauline

Please arrange for LKK Auto Consultants to conduct the survey.

FYI, vehicle is in our premises, estimate not ready as parts is not available and parts will only come in 3-6weeks time.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Office +65 6248 0987 | Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, December 9, 2021 4:26 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: Claims ref no. CDMCG21002354 PRS FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

[EXTERNAL EMAIL]

Dear Lynn

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,
 Pauline Soh
 Executive

ERGO Insurance Pte. Ltd.
 8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 9 December 2021 3:28 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Siong Liam <WeiSiong.Liam@towertransit.sg>
Subject: PRS FOR ACCIDENT INVOLVING SMB3516U & GBK3899Y ON 07/12/2021 @ 13:45HRS ALONG TANGLIN ROAD

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on 07/12/2021 at about 13:45hrs along Tanglin Road involving our bus, SMB3516U & your insured vehicle **GBK3899Y**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

BULIM DEPOT

Address : 21 Bulim Drive, Singapore 648170

Contact Person : Lynn Ahmad @ 9199 0025

➤ *Body & Paint* : - Jason Wei @ 8691 9663

➤ *Workshop Manager* : - Selamat @ 9339 0245

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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