

## Veron Chen (LKKAUTO)

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**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Monday, 20 December 2021 6:04 PM  
**To:** Veron Chen (LKKAUTO); SUR; claims@premiumauto.com.sg  
**Subject:** aigencrypt RE: OD CLAIM FOR SKM 750 U -DOA: 3/5/2021-AIG REF: 1471569129SG

Hi Kee Siang,

After reviewing video footage, we have decided both parties to be at fault in this accident as both parties were changing into the same lane.

Thank you,  
Best regards,  
**Mariesa Abu Kassim (Mariesa)**  
AIG  
**Claims Adjuster II**  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
**Tel +65 6830 7871**  
[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Saturday, December 18, 2021 5:04 PM  
**To:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg  
**Subject:** [EXTERNAL] FW: OD CLAIM FOR SKM 750 U -DOA: 3/5/2021-AIG REF: 1471569129SG

This message is from an external sender; be cautious with links and attachments.

Dear Mariesa,

Kindly assist below email from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 17 December 2021 7:22 PM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SKM 750 U -DOA: 3/5/2021

Dear Veron,

Our client would like to enquire about liability regarding this accident.

He would like to know is it his fault regards to this accident? Can AIG officer advice on this matter?

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, 13 December 2021 6:06 PM

**To:** Claims; assignments

**Cc:** SUR

**Subject:** RE: OD CLAIM FOR SKM 750 U -DOA: 3/5/2021

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKM 750U ,(Excess \$800)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 3 December 2021 9:09 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD CLAIM FOR SKM 750 U

Dear all,

Please arrange for car survey on next Tuesday, on 7 of Dec @ 230PM at 55 Ubi road 1, owner waiting.

The car owner will sign the addendum form to covert the report from TP -> OD claim when he drop by for car survey on 7o f Dec.

We will send to you the GIA addendum for registration OD claim once is available.

Thank you.

**Best regards,**  
**George Wong**  
**Claims advisor**

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)



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