

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 24 August 2022 11:12 AM  
**To:** 'Claims'; Veron Chen (LKKAUTO); 'Mohd Rizal, Nur Mariah Huibrechts'  
**Cc:** 'Lim, Sheng Yang'; 'Nadaraja, Deeban'; SUR; jiayee.yap@premiumauto.com.sg; 'Carrine Leong'; 'Chan, Yoke Shi'; 'Claims'  
**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG  
**Attachments:** SKM 750 U - 03052021.pdf

Dear All,

Please ignore the previous email,

Attached is the correct report for your reference.

Our client had decided to withdraw claim.

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

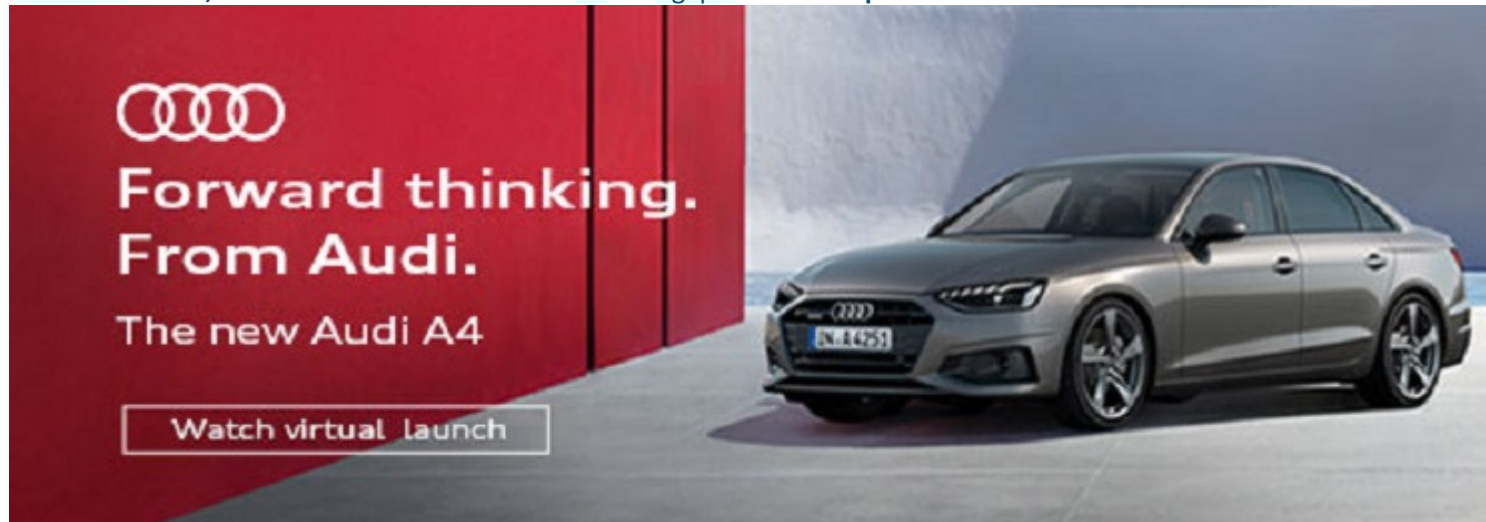
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 24 August 2022 11:08 AM

**To:** 'Veron Chen (LKKAUTO)'; 'Mohd Rizal, Nur Mariah Huibrechts'

**Cc:** 'Lim, Sheng Yang'; 'Nadaraja, Deeban'; 'SUR'; jiayee.yap@premiumauto.com.sg; 'Carrine Leong'; 'Chan, Yoke Shi'; 'Claims'

**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear all,

Attached amended GIA report for your kind reference.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

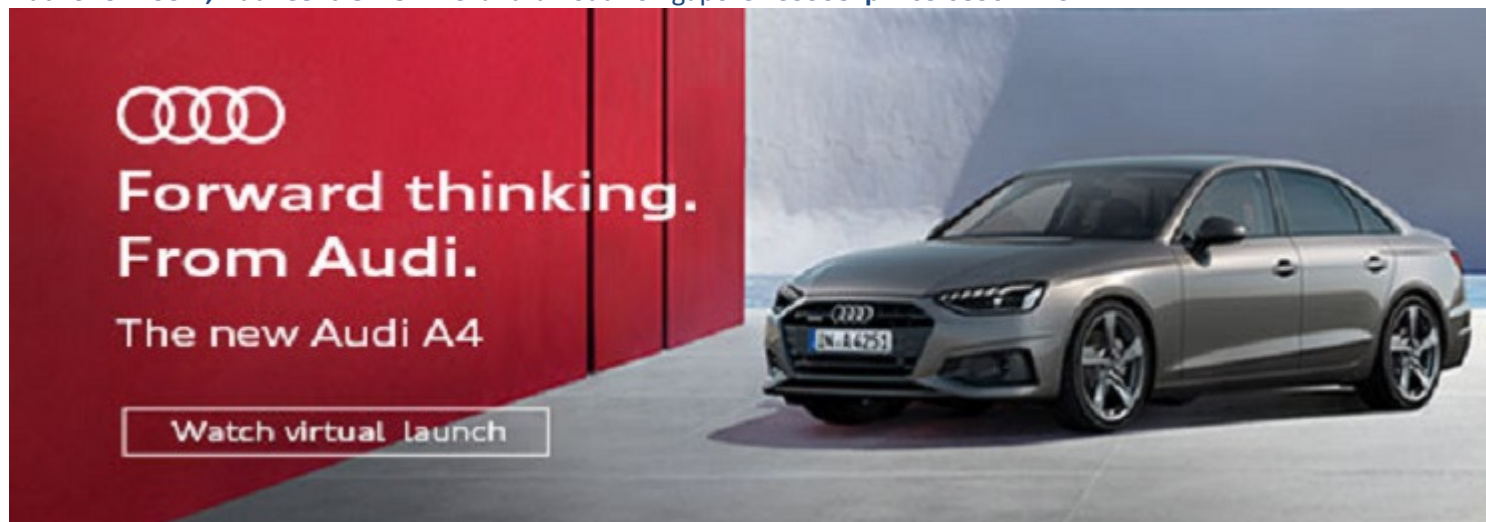
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]

**Sent:** Wednesday, 24 August 2022 11:03 AM

**To:** Mohd Rizal, Nur Mariah Huibrechts; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Lim, Sheng Yang; Nadaraja, Deeban; SUR; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Carrine Leong; Chan, Yoke Shi

**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Mariah Huibrechts,

We are pending updates from Premium Automobile.

**Dear Kee Siang,**

**Kindly let us have the addendum report, as soon as possible.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

**Sent:** Wednesday, 24 August 2022 10:59 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chan, Yoke Shi <yokeshi.chan@aig.com>

**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Veron,

May we have an update on the inquiry below, please?

Thank You.

Regards,

**Mariah Huibrechts**

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Tuesday, 12 July, 2022 3:45 PM

**To:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>

**Subject:** [EXTERNAL] RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

This message is from an external sender; be cautious with links and attachments.

Dear Mariah,

According to repairer, vehicle has not send in for repair.

Repairer will updates again.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>

**Sent:** Tuesday, 12 July 2022 12:27 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>

**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Veron,

Kindly revert back to us with the query below for our next course of action, please.

Thank You.

Regards,

**Mariah Huibrechts**

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts

**Sent:** Wednesday, 29 June, 2022 10:12 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>

**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Veron,

May we have an update on the inquiry below, please?

Thank You.

Regards,

**Mariah Huibrechts**

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 17 May, 2022 1:01 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>  
**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

This message is from an external sender; be cautious with links and attachments.

Dear Mariah Huibrechts,

Premium has not send us the finalise report.

Dear Carrine/ Jia Yee

Please forward finalise report

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>  
**Sent:** Tuesday, 17 May 2022 12:49 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Veron,

May we have an update on the inquiry below, please?

Thank You.

Regards,

**Mariah Huibrechts**

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 24 January, 2022 7:26 AM

**To:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>

**Subject:** [EXTERNAL] RE: AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

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Dear Mariah Huibrechts,

We are still pending workshop finalise report. Will get them to expedite asap

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>

**Sent:** Friday, 21 January 2022 2:41 PM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>

**Subject:** AIGENCRYPT Pending Adjuster Survey / SKM750U / 1471569129SG

Dear Person In Charge,

Please advise the status of this claim as currently on Merimen is 'Pending Adjuster Survey'.

Thank You.

Regards,

**Mariah Huibrechts**

**AIG**

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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