

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.03.2022

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLZ 3758Z / SGY 2140B ON 09.12.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLZ 3758Z**, which was involved in the captioned accident with your insured vehicle no: **SGY 2140B**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 10,914.00
2) Loss of Rental	\$ 750.00
3) GIA Search Fee	\$ 2.00
4) Towing Fee	\$ 60.00
	<u>\$ 11,726.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Towing Bill | d) GIA Search Result |
| e) Letter of Authorisation, etc... | f) GIA Report |
| g) Police Report | h) I/C & Driving Licence |
| i) Insurance Certificate | j) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Tan Qingle, Telvin ("the third party claimant")
of 81K 573A Woodlands Drive 16 #07-630 8(731573) (address),
owner of SLZ 3758Z (vehicle no.) hereby authorize
Fastech Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLZ 3758Z that was
damaged pursuant to the accident which occurred on 09/12/2021 (date) along
Cross Junction of Commonwealth Ave West towards Clementi Ave 2 (location)
involving vehicle no/s SGY 2140B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 9th day of Dec (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,470.00** (Global Sum) for vehicle no. **SLZ 3758Z** that was damaged pursuant to the accident which occurred on **09/12/2021** (date) along **CROSS JUNCTION OF COMMONWEALTH AVE WEST TWDS CLEMENTI AVE 2** (location) involving vehicle no/s **SGY 2140B**.

This is pursuant to the inspection conducted on **09/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN QINGLE, TELVIN** (the third party claimant") of vehicle no. **SLZ 3758Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLZ 3758Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of February (month) **2023** (year)



cks

Signed by appointed surveyor

[Signature]



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 22715

Date : 08.03.2022

Vehicle No : SLZ 3758Z

Make/Model : TOYOTA SIENTA HYBRID

Chassis/Eng# :

Accident Date : 09.12.2021

Claim No :

Reference : 1221 -22715

Policy No :

	Amount
To proceed on lump sum repair	S\$ 10200.00

E. & O. E.

Total : S\$ 10200.00

GST @ 7% : S\$ 714.00

Amount Due : **S\$ 10914.00**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 22086

Name Tan Qingle, Telvin			REG. No. SMM 3427K		MAKE MODEL:	
ADDRESS Blk 573A Woodlands Drive 16			DIESEL		PETROL	E 1/4 1/2 3/4 F
#07-630			KM IN		DATE & TIME IN 14/12/2021 @ 13:10PM	
S(731573)			KM OUT		DATE & TIME OUT 09/12/2021 @ 13:30PM	
NAMED DRIVER			KM DRIVEN		TIME USED	
DRIVING LICENCE NO S8800630E	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	5 DAYS		@S\$ 150-00 \$750-00	
ADD NAMED DRIVER			WEEKS		@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES: This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			TOTAL RENTAL		\$750-00	
			DELIVERY FEE			
			COLLECTION FEE			
			PER DAY \$		PER WEEK \$	PER MONTH \$
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/Screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/Screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
			PER DAY \$		PER WEEK \$	PER MONTH \$
			PREPAYMENT		TOTAL CHARGE	
			CHECK 23		DEPOSIT	
CASH						
RECEIPT NO.		NETT CHARGE				
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X _____
RENTER'S/DRIVER'S SIGNATURE

X _____
DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TAN QINGLE, TELVIN

Invoice : DCR-2021-12-21

Date : 14.12.2021

Agreement No : 22086

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3427K</u> (1221-22715)	\$ 750.00
Rental Period from <u>09.12.2021</u> to <u>14.12.2021</u> .	

E. & O. E.

Total \$ 750.00

ASHLEY

for Dynamic Car Rental


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SGY2140B

Date of Accident

09/12/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **18/11/2021 - 19/09/2022**Requested By **ALLAN TANG (KIM CHWEE AUT...**Requested Date **09/12/2021 11:51****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

仰光拖車服務
RANGOON RECOVERY SERVICES

Blk128 Ang Mo Kio Ave 3 #11-1847 Singapore 560128

H/P: 9116 0716

Registration No. 53413647L

Messrs

Carly

CASH SALE No. 2876
JOB ORDER

Date: 9.12.21

车牌 Vehicle No. SZ 3758Z

车型 Model Toyota

地点 Destination 329 C/ment: 4002

司机 Driver

银 额 Amount \$ 60

经手人 Signature

☐ Change Tyre/Jumpstart

☐ Basement/Multi Carpark

☐ Accident

☐ King Dolly

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 10 January 2022 9:57 AM
To: 'nicolekhor18@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SGY 2140B & SLZ 3758Z ALONG/AT CROSS JUNC OF COMMONWEALTH AVE WEST TWDS
Attachments: GIA-addendumform3.pdf

Our Ref: CC6/AIG21012488/Ura3

KHOR CHIN KEONG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGY 2140B & SLZ 3758Z ALONG/AT CROSS JUNC OF COMMONWEALTH AVE WEST TWDS
CLEMENTI AVE 2 ON 09/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLZ 3758Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was turning right and collided with Third Party who was going straight. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

- Kindly advise which workshop did you send for your car repair.
- Kindly assist to fill in attached addendum form, as it was stated in your Police report, driver was KHOR TING. However in the accident report, driver name was KHOR CHIN KEONG.

Name of Driver KHOR CHIN KEONG

 **Accident report SM0N21CI0001**

Date/Time Report Made:
09/12/2021 10:43

Informant's Particulars

Name of Informant:
KHOR TING

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Dec 2021 15:58	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Dec 2021 15:58	Clm Veh Model Changed	(204482) TOYOTA SIENTA 1.5 G CVT (A).	[A] HOW MEI KWAN
3	09 Dec 2021 15:58	Clm Created	Reg No: SLZ3758Z. Acct Date: 2021/12/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Dec 2021 15:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Dec 2021 15:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/20	[A] HOW MEI KWAN
6	09 Dec 2021 15:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Dec 2021 15:58	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Dec 2021 15:58	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Dec 2021 15:58	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Dec 2021 15:58	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Dec 2021 16:27	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	10 Dec 2021 15:55	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
13	15 Dec 2021 10:24	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
14	15 Dec 2021 11:05	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
15	22 Dec 2021 13:45	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
16	28 Dec 2021 14:30	Clm Registration Modified	Acct Time:00:00:00->08:30:00. Pol No:2070164220->2070164220-01.	[I] AIG OneClaim Integration User
17	10 Jan 2022 09:49	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
18	25 Jan 2022 10:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Jan 2022 10:02	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Jan 2022 10:02	Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/30.	[A] JOANNE LEE KHANG MIN
21	25 Jan 2022 10:02	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	19 Mar 2022 16:37	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
23	19 Dec 2022 08:23	Adj Mandate Request	Cur Req:11476.00:Liability: 100% *Quantum: \$11,476.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
24	21 Dec 2022 16:46	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
25	27 Dec 2022 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/20	[I] Yong, Joanne
26	27 Dec 2022 17:01	Adj Mandate Set	Approved:11476.00.	[I] Yong, Joanne

Date From  Date To  Audit Type

ACTIVITY

[10/12/2021 14:44] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2748004	09 Dec 2021 16:03:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ3758Z	HOW MEI KWAN	xx.xx
2748005	09 Dec 2021 16:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLZ3758Z	SGY2140B	11.00
2760679	25 Jan 2022 10:02:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ3758Z	SGY2140B	11.00