

趙 源 摩 哆

Chew Goon Motor

新加坡宏茂橋第 2A 工業區第五道大牌十號門牌十五,十六,十七(一樓)及門牌五(三樓)

Blk 10 Ang Mo Kio Industrial Park 2A, Ave 5

#01-15, 16 & 17 AMK Autopoint, Singapore 568047

Business Reg. No. : 221880/00C GST Reg. No. : MX-0486007-AO

Tel : 6484 1626 (24 Hrs) Fax : 6484 0465

E-mail : chewgoon@singnet.com.sg

◀ 修理各种汽车打吗咭喷漆等 ▶

Date: 26.01.2022

Your Reference: SMG6477C

THE MOTOR CLAIM DEPARTMENT
AIG ASIA PACIFIC INSURANCE PTE. LTD
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Dear Sir,

ACCIDENT ON : 05.12.2021

ALONG / AT : 541 Serangoon North Ave 4 HDB Carpark SE33

INVOLVING : SLH1895T & SMG6477C

We wish to have a "Direct Settle" to the above matter.

We enclose herewith the following documents for your perusal and attention.

1. Final repair bill for \$1,791.78 (Include GST)
2. Letter of Authority
3. Third Party Discharge Voucher
4. Motor Accident Report made by SLH1895T
5. Certificate of Insurance
6. Vehicle of Registration Log Card
7. Third Party Insure Enquiry Charges @2.00 (SMG6477C)
8. Loss of Use (9days X \$120/-) @\$1,080.00 (Surveyor Recommend 3D Working + 3D Pre-repair Inspec + 2D Weekend)
(In 06.12.2021 Out 14.12.2021)

Thank you.

Yours faithfully

Chew
.....



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, ZHENG SHILIN ("the third party claimant")
of BLK 541 SERANGOON NORTH AVE 4 #01-133 S 550541 (address),
owner of SLH1895T (vehicle no.) hereby authorize
CHEW GOON MOTOR

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLH1895T that was
damaged pursuant to the accident which occurred on 5.12.2021 (date) along
541 SERANGOON NORTH AVE 4 HDB CARPARK SE33 (location)
involving vehicle no/s SLH1895T & SMG6477C ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 09 day of 12 (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"

WITHOUT PREJUDICE to:

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CHEW GOON MOTOR** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,190.00** (Global Sum) for vehicle no. **SLH 1895T** that was damaged pursuant to the accident which occurred on **05/12/2021** (date) along **541 SERANGOON NORTH AVE 4 HDB CARPRK SE33** (location) involving vehicle no/s **SGM 6477C**.

This is pursuant to the inspection conducted on **09/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ZHENG SHILIN** (the third party claimant") of vehicle no. **SLH 1895T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLH 1895T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of NOV (month) 20 22 (year)



Signed by appointed surveyor

趙源摩
CHEW GOON MOTOR
Blk 10 Ang Mo Kio Industrial Park 2A
#01-15, 16, 17/ #03 05
Ang Mo Kio Autopoint Ave 5
Singapore 588047
Tel: 6484 1626 Fax: 6484 0465

Signed by "the workshop" (with chop)

WITHOUT PREJUDICE to:

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

TAX INVOICE NO. 24932

◀ 修理各种汽车烧焊打吗咭喷漆等 ▶

Date 26.01.2022

Chen

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMG6477C

Date of Accident

05/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **27/12/2020 - 26/12/2021**Requested By **CG Pei Kee (Chew Goon Motor)**Requested Date **06/12/2021 17:32**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 15 December 2021 10:45 AM
To: angielim001@gmail.com
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021
Attachments: SP (1).jpg; SP (2).jpg; SP (3).jpg; SP (4).jpg; SP (5).jpg; SP (6).jpg; SP (7).jpg

Dear Ms Ann Angeline,

Thank you for picking up my call earlier.

As spoken, We attached here with the damage photos during our inspection for your easy reference. The estimate repair cost submitted by third party repairer is \$2,500.00. Our surveyor will assess the damages and we will get back to you after our surveyor completed his assessment.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 13 December 2021 10:47 AM
To: angielim001@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021

13 Dec 2021

Ms Ann Angeline Lim Gek Neo

[By Email Only]

Dear Sir/Madam,

You Ref: SMG6477C

Our Ref: CC4/AIG21012480/Kpa3

ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLH1895T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Dec 2021 14:42	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Dec 2021 14:42	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	09 Dec 2021 14:42	Clim Created	Reg No: SLH1895T. Acct Date: 2021/12/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Chew Goon Motor (AMK)	[A] HOW MEI KWAN
4	09 Dec 2021 14:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Dec 2021 14:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/20	[A] HOW MEI KWAN
6	09 Dec 2021 14:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Dec 2021 14:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	09 Dec 2021 14:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Dec 2021 14:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Dec 2021 14:43	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	10 Dec 2021 11:30	Clim Registration Modified	Acct Time:00:00:00->22:00:00. Pol No:1800155067->1800155067-02.	[I] AIG OneClaim Integration User
12	02 Mar 2022 16:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	02 Mar 2022 16:42	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	02 Mar 2022 16:42	Clim Dtl Modified	JPJ Reg. Date: -> 2016/10/26.	[A] JOANNE LEE KHANG MIN
15	02 Mar 2022 16:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	04 Mar 2022 15:09	Clim Veh Model Changed	(204808) -> (205651) MAZDA 5 WAGON 2.0 EU6 (A).	[A] CHEW HSIAO TONG
17	04 Mar 2022 15:14	Adj Mandate Request	Cur.Req:2293.78:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,791.78+ (b)LOU(5days x \$100.00): \$500.00 + (c)Search fee: \$2.00 = Total: \$2,293.78 *3 recommendation repair days + 1Sunday +1 PRS = 5days *For your approval please.	[A] CHEW HSIAO TONG
18	22 Mar 2022 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/20	[I] MdNoor, Norsiah
19	22 Mar 2022 14:11	Adj Mandate Set	Approved:2293.78.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type 

ACTIVITY

[15/12/2021 10:38] CHEW HSIAO TONG:
Called OI Ms Ann Angeline. Confirm accident. She would like to see the damage photos of TP car. According to her, her car side body collided with TP car as there is red paint on her car. She just want to make sure TP claim is fair & reasonable. OI has NCD protector.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2747954	09 Dec 2021 14:48:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLH1895T	SMG6477C	11.00
2770679	02 Mar 2022 16:42:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH1895T	SMG6477C	11.00

