

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 15 December 2021 10:45 AM
To: angelim001@gmail.com
Subject: RE: Claim Notification - ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021
Attachments: SP (1).jpg; SP (2).jpg; SP (3).jpg; SP (4).jpg; SP (5).jpg; SP (6).jpg; SP (7).jpg

Dear Ms Ann Angeline,

Thank you for picking up my call earlier.

As spoken, We attached here with the damage photos during our inspection for your easy reference. The estimate repair cost submitted by third party repairer is \$2,500.00. Our surveyor will assess the damages and we will get back to you after our surveyor completed his assessment.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 13 December 2021 10:47 AM
To: angelim001@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021

13 Dec 2021

Ms Ann Angeline Lim Gek Neo

[By Email Only]

Dear Sir/Madam,

You Ref: SMG6477C

Our Ref: CC4/AIG21012480/Kpa3

ACCIDENT INVOLVING SMG 6477C(AIG) AND SLH 1895T AT/ALONG CARPARK IN FRONT OF BLK 540 SERANGOON NORTH AVE 4 ON 05/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLH1895T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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