

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 5 January 2022 9:37 AM  
**To:** Admin-D (LKKAUTO); 'Teo, Grace'; 'Hwang, Shiang Yi'; assignments; SUR  
**Subject:** RE: LKK/MC \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021  
**Attachments:** LKKPhotosIn6\_compressed.pdf; SLK 2380P LTA.pdf; SLK 2380P MARK EST.pdf; SLK 2380P PRELI REVISED.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SLK 2380P  
Date of survey: 9/12/2021  
Number of days (estimated) : 12 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 10 December 2021 10:42 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/MC \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SLK 2380P on 9/12/2021.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 9 December 2021 11:59 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Hwang, Shiang Yi' <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK/MC \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 9 December, 2021 11:50 AM  
**To:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** LKK/MC \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

Without Prejudice

Our Reference: CMTD2103639/SYH  
Your Reference: SLK2380P

Hi Shi Ying,

We refer to your email reply of today and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SLK2380P** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>

**Sent:** Thursday, December 9, 2021 11:41 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: PRI \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (**LKK Auto Consultants Pte Ltd - Marcus Chua**) to conduct the pre-repair survey.

Thank You.

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Thursday, 9 December 2021 11:36 am

**To:** Ong Shiying <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** PRI \ CMTD2103639/SYH(nr) - GBH356H | REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

Our Reference: CMTD2103639/SYH

Your Reference: SLK2380P

**Without Prejudice**

**EMAIL ONLY**

Date: 09/12/2021

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S FASTECH AUTO PTE LTD**

Dear Shi Ying,

**ACCIDENT INVOLVING GBH356H & SLK2380P ON 08.12.2021**

We refer to your Notice of Accident dated 09/12/2021.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Sent:** Thursday, December 9, 2021 9:53 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SLK 2380P DOA: 08.12.2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBH 356H.

Date of accident: 08/12/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SLK 2380P.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.