

Veron Chen (LKKAUTO)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Thursday, 17 February 2022 3:15 PM
To: Veron Chen (LKKAUTO); Mei Kwan (LKKAUTO); Azlan, Syazairdina
Cc: Admin A; SUR; Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts
Subject: Re: PAYMENT, Re: Re: RE: NEW OD CLAIM - FBN588Z *** LKK REF: CS/AIG21012470/T1vf3n2

Dear Azlan,

Good Day. The difference in the figure is due to the towing fees of \$107.00. This is because the towing was not included in the cost of repair. I have tried to issue 2 separate invoices before and it was very frustrating to receive payment for the cost of repair and not the towing invoice. I had to called up AIG hotline to chase for the towing payment. It was not easy to call through and a lot of verification process was required. There were several instances but I will just provide you with one vehicle number for you to check. It is FBR898H. The repair payment was made on 7 May 2021 and the towing was made on 12 May 2021 after I called up AIG. I was then informed to put the towing together with the repair amount to avoid such non payment in the future. Please kindly check and assist with the payment. Thank you very much for your attention and waiting for your reply.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Monday, February 14, 2022, 11:22:44 AM GMT+8, Azlan, Syazairdina <syazairdina.azlan@aig.com> wrote:



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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
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