

Shiau Chan (LKKAuto)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Wednesday, 22 December 2021 1:51 PM
To: Shiau Chan (LKKAuto); SUR
Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Dear LKK

Please note that Insured has decided to self repair SJD5877P.

Please submit the survey report.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards
Agnes Chan
Claim Divison
D: 6329 5327 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, December 14, 2021 5:22 PM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>
Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

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Dear Agnes,

Refer to the tele-conversation between Bryan and you.

Please refer to the link:

https://onemotoring.lta.gov.sg/content/onemotoring/home/owning/modification.html#Type_of_modifications

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Monday, 13 December 2021 6:22 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>
Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Dear LKK

According to our surveyor, he found the modified air meter, turbo power switch, air-filter, gear selector, aftermarket

Your surveyor advised the modifications fitted are LTA compliant.

Any LTA letter on the modifications?

Do the owner/ insured of SJD5877P provide any documents to show LTA has approved the modification fitted?

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



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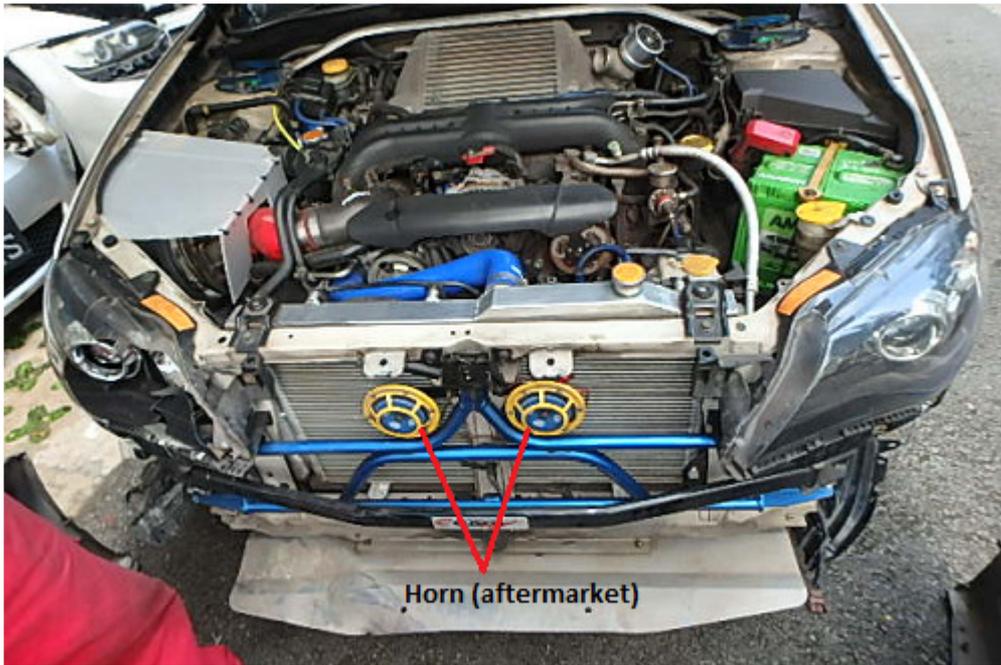
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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, December 13, 2021 4:43 PM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>
Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

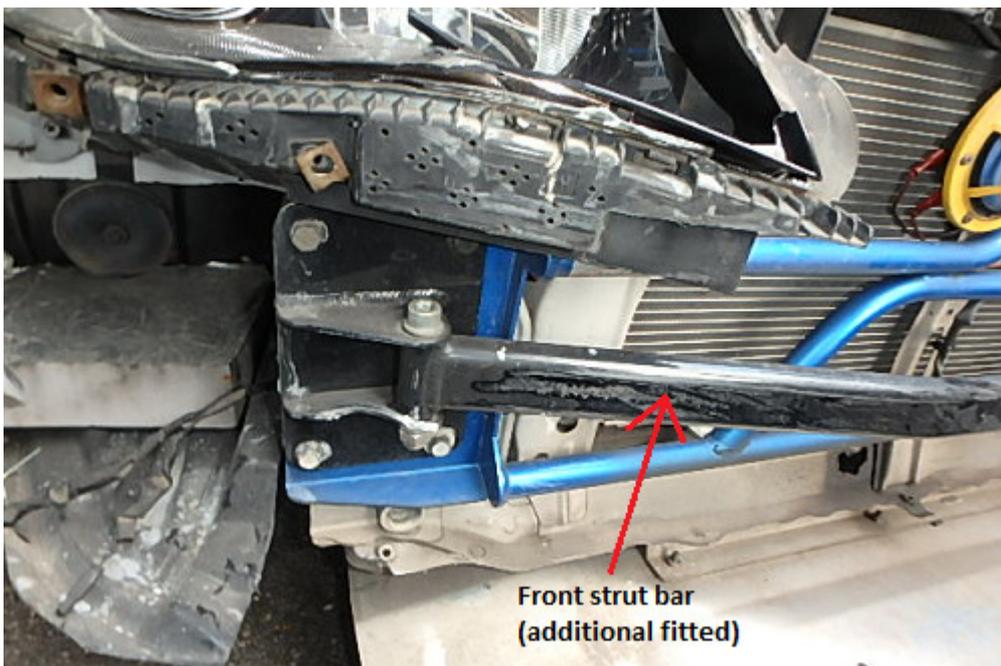
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Dear Agnes,

Please refer to the below photos of modification & addition fitted parts:



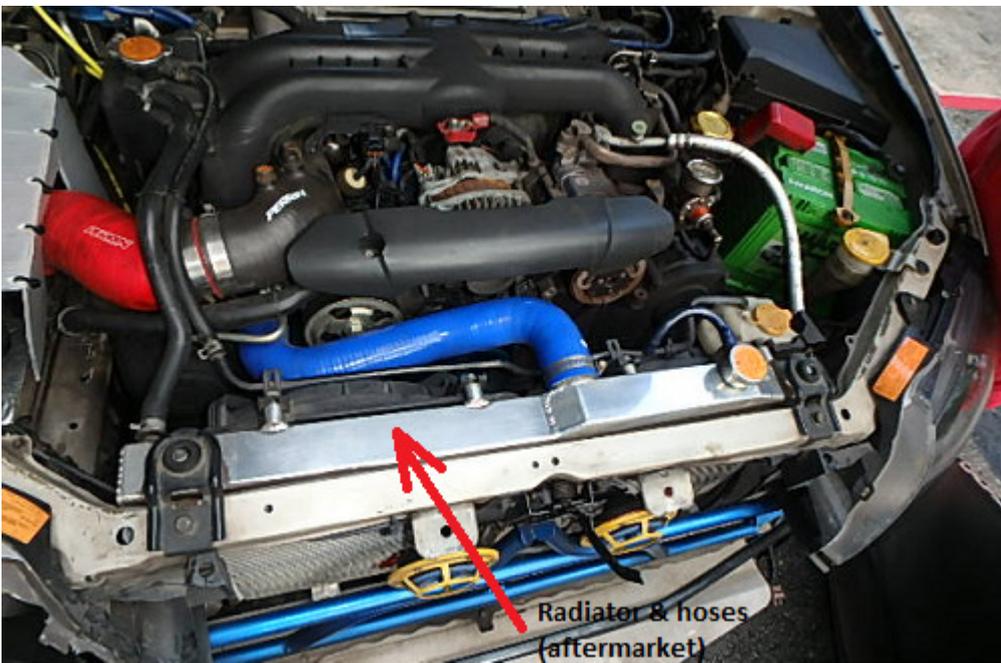
Horn (aftermarket)



Front strut bar (additional fitted)



Air filter (aftermarket)

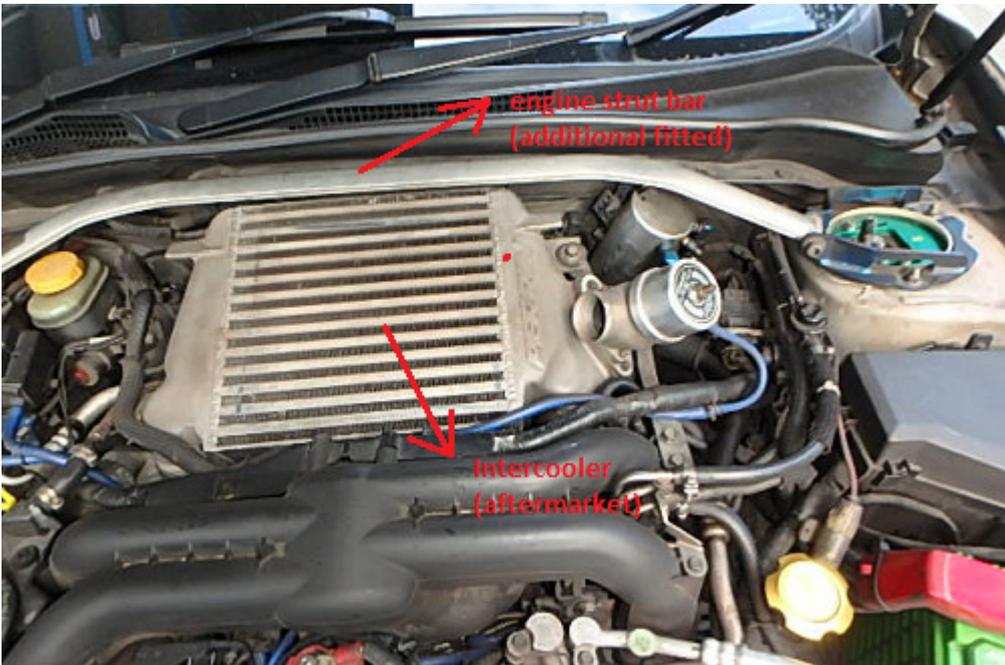


Radiator & hoses (aftermarket)



Air meter (additional fitted)

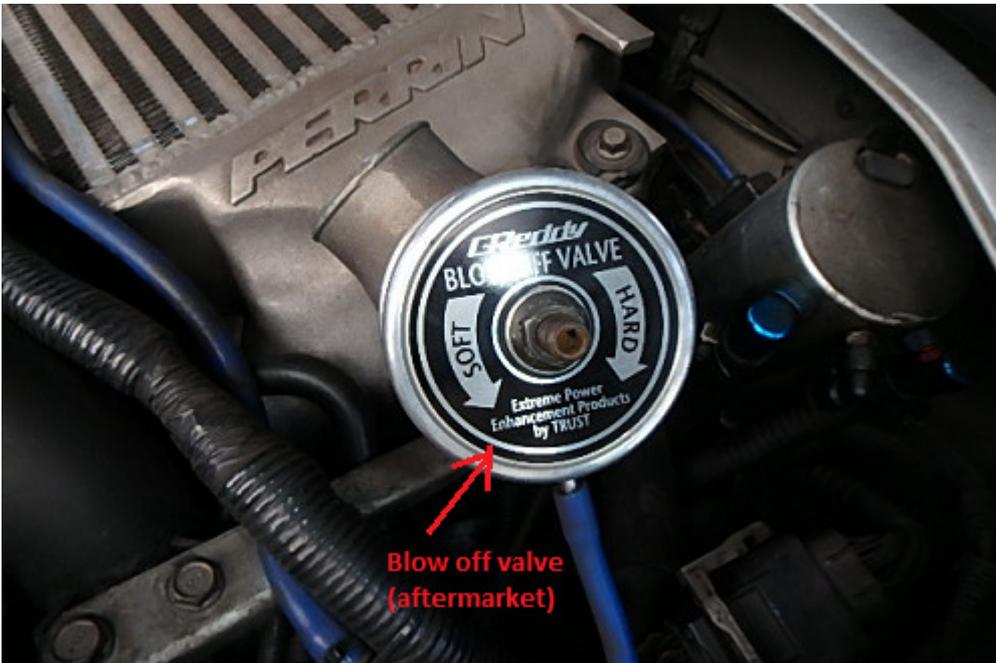
Air meter (additional fitted)



engine strut bar (additional fitted)

intercooler (aftermarket)

Engine strut bar (additional fitted) & Intercooler (aftermarket)



Blow off valve
(aftermarket)



Oil catch tank
(additional fitted)

Oil catch tank (additional fitted)



Gaugas (additional fitted)



Gear selector (aftermarket)

The above modification parts will increase 5% to 7% the engine horsepower.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Monday, 13 December 2021 2:46 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Dear LKK

According to our surveyor, he found the modified air meter, turbo power switch, air-filter, gear selector, aftermarket

Your surveyor advised the modification parts will not have any significant enhancement of the engine performance.

Please confirm that the above modification parts will increase the engine horsepower.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



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From: Chan, Shu Hui Agnes

Sent: Monday, December 13, 2021 2:08 PM

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Dear LKK

We refer to our phone conversation just now.

SJD5877P is Subaru instead of Honda Fit.

We will look forward to receive your advice on the parts.

Thank you.

Best Regards

Agnes Chan

Claims Divison

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From: Chan, Shu Hui Agnes

Sent: Monday, December 13, 2021 12:48 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Importance: High

Dear LKK

According to our surveyor, he found the modified air meter, turbo power switch, air-filter, gear selector, aftermarket

Your surveyor advised 8 parts are modified.

SJD5877P is Honda Fit 1.3 model.

Please advise what are the original parts of Honda Fit 1.3 model before replaced to modified parts that mentioned by your surveyor.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, December 10, 2021 2:52 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

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Dear Agnes,

Enclosed herewith preliminary advice of SJD 5877P.

According to our surveyor, he found the modified air meter, turbo power switch, air-filter, gear selector, aftermarket radiator and hoses, horn and strut bars. The modifications fitted are LTA compliant and will not have any significant enhancement of the engine performance.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 9 December 2021 9:40 AM

To: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Thursday, 9 December, 2021 9:34 AM

To: SUR <sur@lkkauto.com>; 'assignments' (<assignments@lkkauto.com>) <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: FW: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458 ; SOMPO REF: CMTD2103622

Importance: High

Insured: JUSTIN TEO WEI JIE

Policy: D21MTPV01011458

Dear LKK

We refer to the above matter.

Please inspect the damages of SJD5877P and check whether there is any modification.

Please provide the normal/ original WRS vs modification WRS. And whether the modification part/s affect the performance of car.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Wednesday, December 8, 2021 10:50 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: ARRANGE SURVEY FOR VEHICLE SJD5877P DOA: 06/12/21 POLICY NO. D21MTPV01011458

Importance: High

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Hi Claim Team,

Please kindly arrange survey today. As car is in the workshop. (Tow in).

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170