



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21012458/Kra3  
Our ref: JO202112-0350

16/06/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

**Accident involving GW8899S and SMV4438A on 07/12/2021**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 2,086.50
Loss of use (5 Days x \$100.00)	:	S\$ 500.00
LTA Search Fee	:	S\$ 7.45
		<u>S\$ 2,593.95</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

\_\_\_\_\_  
Veronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



# CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## RE: LETTER OF AUTHORIZATION

Name of owner: BEEBLE WERKS DESIGN ASSOCIATES NRIC: 53349335L

Address: 29 CANTONMENT RD, SINGAPORE 035401

Name of Driver: KOH AH TUNG NRIC: S2054352E

Address: 177 TUA PATUH CENTRAL # 03-104 SINGAPORE 310177

Accident on 07/12/2021 Involving SMV4438A

At/along UPPER THOMSON ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle NISSAN CABSTAR at my/our request I/We the above owner of Motor Vehicle No: GW 8899S do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]  
Name: Beetlewerks Design Associates

Name: \_\_\_\_\_

Date: 09/12/2021

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Witness Signature: [Signature]

Name: \_\_\_\_\_

Date: 09/12/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **CITY AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,086.50** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **GW 8899S** that was damaged pursuant to the accident which occurred on **07/12/2021** (date) along **UPPER THOMSON ROAD** (location) involving vehicle no/s **SMV 4438A**. This is pursuant to the inspection conducted on **09/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **BEETLEWERKS DESIGN ASSOCIATES** (“the third party claimant”) of vehicle no. **GW 8899S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GW 8899S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of OCTOBER (month) 2022 (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1234 Fax: 6453 7944  
(Claims Section)

Signed by “the workshop” (with chop)



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

### AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78  
SHENTON WAY #07-16  
SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202206-000809

Date : 16/06/2022

Vehicle No. : GW8899S

Make / Model : NISSAN CABSTAR

Mileage (km) : 0

Chassis No. : JN1SF4F23Z0850969

Accident Date : 07/12/2021

Claim No. : CC4/AIG21012458/Kra3

Reference : JO202112-0350

Policy No. : A 300315302 MKC

S/No.	Particular	Amount
	* Lumpsum repair	1,950.00

Total S\$ : 1,950.00

GST @ 7% S\$ : 136.50

Grand Total S\$ : 2,086.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Dec 2021 / 17:59:55

Receipt Date/Time : 07 Dec 2021 / 17:59:48

V20 2112- 000 119

Over ref: GW33995

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-211207-003389

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMV4438A As at 07 Dec 2021/15:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMV4438A Enquiry Fee 20211207175853776021	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	421808XXXXXX1588		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SMV 4438A & GW 8899S ALONG/AT 381B UPPER THOMSON ROAD ON 07/12/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/24/2021 2:10 PM

To: WS.TAN@PREMIUMLEASING.COM.SG <WS.TAN@PREMIUMLEASING.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21012458/Kra3

**PREMIUM LEASING PTE LTD – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMV 4438A & GW 8899S ALONG/AT 381B UPPER THOMSON ROAD ON 07/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from GW 8899S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Dec 2021 22:46	<b>Clm Dtl Modified</b>	Claimant's Name: -> BEETLEWERKS DESIGN ASSOCIATES.	[A] HOW MEI KWAN
2	08 Dec 2021 22:46	<b>Clm Veh Model Changed</b>	(201942) NISSAN CABSTAR 3.2 D (M).	[A] HOW MEI KWAN
3	08 Dec 2021 22:46	<b>Clm Created</b>	Reg No: GW8899S. Acct Date: 2021/12/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: City Auto Pte Ltd ( Si n Ming) (HQ)	[A] HOW MEI KWAN
4	08 Dec 2021 22:46	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Dec 2021 22:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/17	[A] HOW MEI KWAN
6	08 Dec 2021 22:46	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Dec 2021 22:46	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Dec 2021 22:46	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	08 Dec 2021 22:47	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	08 Dec 2021 22:47	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
11	14 Dec 2021 19:00	<b>Clm Registration Modified</b>	Acct Time:15:00:00->15:08:00.	[I] AIG OneClaim Integration User
12	27 Dec 2021 16:41	<b>Clm Registration Modified</b>	Acct Time:15:08:00->15:00:00.	[I] Low, Xianyu
13	26 Jul 2022 23:27	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	26 Jul 2022 23:27	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 Jul 2022 23:27	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2003/09/04.	[A] JOANNE LEE KHANG MIN
16	26 Jul 2022 23:27	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	28 Jul 2022 09:53	<b>Adj Mandate Request</b>	Cur.Req:2593.95:B27 OI REAR ENDED TP	[A] Asher Sng Rong Yi
18	24 Aug 2022 18:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/17	[I] Lee, Ming-Yao
19	24 Aug 2022 18:16	<b>Adj Mandate Set</b>	Approved:2593.95.	[I] Lee, Ming-Yao
20	26 Aug 2022 15:01	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2747741	08 Dec 2021 22:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GW8899S	SMV4438A	11.00
2747779	09 Dec 2021 09:37:42	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	GW8899S	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2822077	26 Jul 2022 23:27:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GW8899S	SMV4438A	11.00