

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Sunday, December 12, 2021 5:54 PM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Admin A; Cecilia Chong (LKK Auto); Claims Dept of CTI  
**Subject:** RE: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021  
**Attachments:** TP ESTIMATE - MARKED.PDF; ACCIDENT SCENE PHOTO \_1\_.jpeg; ACCIDENT SCENE PHOTO \_2\_.jpeg; LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf  
**Categories:** HMK

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Cecilia Lee Peng Geok [mailto:[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)]

**Sent:** Thursday, December 9, 2021 1:17 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

Hi LKK

Our insured has not reported. Attached our letter of even date for your attention. Please follow up with OI for reporting and direct settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 8 December 2021 6:29 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s NGS Motorsport Pte Ltd - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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