

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, December 22, 2021 4:19 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Cecilia Chong (LKK Auto); Claims Dept of CTI
Subject: RE: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021
Attachments: SN0921CG0005_16-12-2021_154015.pdf
Categories: HMK

[Strictly Confidential]

Hi LKK

Attached OI SAS

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 22 December 2021 4:02 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

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Dear Cecilia,

We refer to the above matter.

1st letter has been sent on 15.12.2021.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Monday, December 13, 2021 8:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

Dear LKK

No report filed.

Please see attached our email of 09/12/2021, please follow up with insured for reporting and copied us in the loop.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 12 December 2021 5:54 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

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Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Thursday, December 9, 2021 1:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D207139/c02/LEEPG; Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

Hi LKK

Our insured has not reported. Attached our letter of even date for your attention. Please follow up with OI for reporting and direct settlement.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 8 December 2021 6:29 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD9673Z (OI : CTI - TBA) and SJN9439S (TP : LKK REF - CC6/CTI21012453/ga3) on 03/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s NGS Motorsport Pte Ltd - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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