

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 10 December 2021 2:09 PM
To: 'Tan Kah Leong'
Cc: 'Claims Dept of CTI'; SUR
Subject: RE: SNM21D206855/C01/SNB1576Y/TANKL / FW: OD CLAIM SNB 1576Y / POLICY NO:DMPCSNW00198862100
Attachments: SNB1576Y IA.pdf; SNB1576Y - EST.pdf

Dear Kah Leong,

Enclosed herewith preliminary advice of SNB 1576Y.
We have not authorise repair.

Kindly advise on authorisation and excess & assist to create claim in Merimen System.

The make & model is MERCEDES BENZ S320L (R19 LED).

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 8 December 2021 4:50 PM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D206855/C01/SNB1576Y/TANKL / FW: OD CLAIM SNB 1576Y / POLICY NO:DMPCSNW00198862100

Dear Kah Leong,

Thank you for the assignment.

Repairer arrange on 09.12.2021.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 8 December, 2021 4:44 PM
To: heng@skmauto.com; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com
Subject: RE: SNM21D206855/C01/SNB1576Y/TANKL / FW: OD CLAIM SNB 1576Y / POLICY NO:DMPCSNW00198862100

Without Prejudice

Dear Yoke Peng,

Thanks for your email below.

Dear LKK,

Please proceed to conduct survey for the OD claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, December 8, 2021 4:27 PM
To: heng@skmauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206855/C01/SNB1576Y/TANKL / FW: OD CLAIM SNB 1576Y / POLICY
NO:DMPCSNW00198862100

Dear Sir,

Kindly note case handler is Tan Kah Leong.

Dear Kah Leong,

Fya. OD claim.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: SKM <heng@skmauto.com>
Sent: Wednesday, 8 December 2021 4:21 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OD CLAIM SNB 1576Y / POLICY NO:DMPCSNW00198862100

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Hi,

Attached accident report.

Regards,
Yoke Peng
SKM Garage & Trading LLP
10 Kaki Bukit Road 2
#03-31 First East Centre
Singapore 417868
M : +65 9783 7908 / 9640 7853
Tel: +65 66360738 Fax: +65 66430198
Email: heng@skmauto.com

On Wed, Dec 8, 2021 at 4:15 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Sir,

Pls provide accident report.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

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獅城 Taiping SG

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From: SKM <heng@skmauto.com>
Sent: Wednesday, 8 December 2021 4:10 pm
To: Claims Dept of CTI claimsdept@sg.cntaiping.com
Subject: OD CLAIM SNB 1576Y / POLICY NO:DMPCSNW00198862100

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Hi,

We act for the owner of vehicle SNB 1576Y

We act for Koh Jia Jun who has appointed to repair his motor vehicle SNB1576Y to claim damage and losses.

We submitted the estimate according to his instructions and attached estimated cost price list. Please arrange for inspection before we start the repair.

Thanks.

Regards,

Yoke Peng

SKM GARAGE & TRADING LLP

10 Kaki Bukit Road 2

#03-31 First East Centre

Singapore 417868

M : +65 9783 7908 / 9640 7853

Tel: +65 66360738 Fax: +65 66430198

Email: heng@skmauto.com