No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2112-025

Your Ref

: SMW9338S [NOPAX]

Date

: 07.January 2022

## AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam.

# ACCIDENT INVOLVING SHD5358U AND SMW9338S [NOPAX] ON 03/12/21 05:55 pm ALONG BEACH ROAD TOWARDS GOLDEN MILE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)		
2.	Loss of Rental for 7 days @ \$ 46.30 per day	\$	2,103.41
3.	Loss of Income for 1	\$	674.10
4.	Loss of Income for 1 days @ \$_50.00 per day	\$	350.00
5.		\$	7.49
<i>J</i> .	Survey Fee	\$	0.00
	Total	\$	3,135.00
		5.60	5,155.00

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

#### **Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5358U and SMW9338S [NOPAX] along BEACH ROAD TOWARDS GOLDEN MILE on 03/12/21 05:55 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of January 2022

Yours Faithfully

Trans Cab Services Pte Ltd

Jasmine Tan

General Manager

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TRANS-CAB AUTO SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,720.00</u> (Global Sum) for vehicle no. <u>SHD 5358U</u> that was damaged pursuant to the accident which occurred on <u>03/12/2021</u> (date) along <u>BEACH ROAD</u> (location) involving vehicle no/s <u>SMW9338S</u>. This is pursuant to the inspection conducted on <u>07/12/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TRANS-CAB SERVICES PTE LTD</u> (the third party claimant") of vehicle no. <u>SHD 5358U</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SHD 5358U">SHD 5358U</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of 0L7	(month) 20_21 (year)
Signed by appointed surveyor	Signed by "the workshop" (with chop)

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

**Tax Invoice / Debit Note** 

TO:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#07-16 CHARTIS Building

079120 Singapore

ATTENTION:

INVOICE NO.

: INV2112-093

DATE

: 31. December 2021

REFERENCE NO : AAD2112-025 **TERMS** 

: Net 30 Days

**DUE DATE** 

: 30. January 2022

PAGE

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5358U;DOA 03.12.21(PART-BY-PART-21)	1	2,103.41	2,103.41

Total SGD Excl. GST:

1,965.80

7% GST:

137.61

Total SGD Incl. GST:

2,103.41

\*\*\*\* TWO THOUSAND ONE HUNDRED THREE AND FORTY ONE SGD ONLY

\*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

	2 Aman Marking Character
	2 Ang Mo Kio Street 63
	No.: 6287 6666 Fax No. 6287 7764
Co.,	/GST Reg. No. 200303878K
07 J	anuary, 2022
To M	Vhom It May Concern
10 0	whom it may concern
Dear	Sir / Madam,
Dear	Sii / Madaiii,
Accid	dent on 03/12/21 05:55 pm at BEACH ROAD TOWARDS GOLDEN MILE
1.	We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5358U. The taxi was hired to TAN YEOW LAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2.	Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3.	Please liaise with us directly for any settlement of claims in respect of the said accident.
Yours	s faithfully,
	, <del>(2</del>
Jasmi	ine Tan
Gene	ral Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

03-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2112-025	Accide	ent Date 03-12-2021
4/12/2021 13:00	10/12/2021 11:00	SHD5358U	

Yours Faithfully,

Trans-Cab Services Pte Ltd

**Jasmine Tan** 

**General Manager** 

#### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

07 Dec 2021 / 13:37:12

Receipt Date/Time: 07 Dec 2021 / 13:37:12

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-211207-001899

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMW9338S				
As at 03 Dec 2021/17:55:00				
Insurance Co: AIG ASIA PACIFIC INSURAN	ICE PTE. LTD./			
<ol> <li>Insurance Enquiry - SMW9338S</li> <li>Enquiry Fee</li> </ol>		7.00	0.49	7.49
20211207133544114186				
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMJ192Y				
As at 04 Dec 2021/21:10:00	105 575 175			
Insurance Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
2 Insurance Enquiry - SMJ192Y Enquiry Fee		7.00	0.49	7.49
20211207133544167534				
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SGQ8125Z				
As at 05 Dec 2021/16:30:00				
Insurance Co: NTUC INCOME INS CO-OP	LTD			
3 Insurance Enquiry - SGQ8125Z Enquiry Fee		7.00	0.49	7.49
20211207133544223242				
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	21.00	1.47	22.47
	Rounding Difference			0.02
	Total Amount Payable			22.45
	Paid By			
	554827XXXXXX5467	eNETS	Credit Card	22.45
	Total			22.45
	Cash Change			0.00
	Tendered Amount			22.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

#### Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 17 January 2022 12:58 PM

To: TANCE888@GMAIL.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING SMW 9338S & SHD 5358U ALONG/AT BEACH ROAD ON

03/12/2021

Our Ref: CC3/AIG21012440/Kra3

#### IMAGE SALON PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SMW 9338S & SHD 5358U ALONG/AT BEACH ROAD ON 03/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 5358U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was overtaking, while half of Third Party's vehicle was still in the lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### **Claim Audit**

= /	AUDIT	TRAIL		
No.		Audit	Remarks	Ву
1	08 Dec 2021 17:36	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
2	2021	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	08 Dec 2021 17:36	Clm Created	Reg No: SHD5358U. Acct Date: 2021/12/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	08 Dec 2021 17:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	2021 17:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/17	[A] HOW MEI KWAN
6	08 Dec 2021 17:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Dec 2021 17:36	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Dec 2021 17:36	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Dec 2021 17:37	Label Added	(23):Express.	[A] HOW MEI KWAN
10	08 Dec 2021 17:37	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	29 Dec 2021 11:30	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	11 Feb 2022 11:59	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	24 Feb 2022 23:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 Feb 2022 23:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Feb 2022 23:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/11.	[A] JOANNE LEE KHANG MIN
16	24 Feb 2022 23:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	2022 15:38		Downloaded Video - Accident	[I] Ng, Hai- Chuan
18	08 Mar 2022 15:43	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai- Chuan
19	29 Mar 2022 15:49	Video Downloaded	Downloaded Video - Accident	[A] Chong Pui Lin
20	29 Mar 2022 15:56	Mandate Request	Cur.Req:2549.76:LIABILITY: 100% BOLA S27 CORw/GST: 2,103.41 + LOR(3days $\times$ \$96.30): 288.90 + LOI(3days $\times$ \$50.00): 150.00 + SEARCH FEE: 7.45 = 2,549.76 02 RECOMMENDED REPAIR DAYS + 1PR S = 3DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
21	04 May 2022 15:44	Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
22	2022 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/17. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
23	04 May 2022 15:45	Adj Mandate Set	Approved:2549.76:subject to all docs in place.	[I] Ler, Bernard-JQ

	AUDIT :	ΓRAIL		
No.	On	Audit	Remarks	Ву
24		Mandate	Cur.Req: $2842.36$ : HI, TP REJECT OFFER, PROPOSE GS \$2850.00. PROPOSING OF 5 DAYS FOR LOI + LO R. AS ACCIDENT HAPPEN ON $03/12/2021@5.55$ PM. AND WEEKEND OFFICE R CLOSED. FOR OYUR APPR OVAL/INSTRUCTION. THANKS	[A] Chong Pui Lin
25	2022	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/17. Mandate Remarks: 4 days is our maximum.	[I] Ler, Bernard-JQ
26	13 Jun 2022 10:54	Adj Mandate Set	Approved:2696.06:4 days is our maximum.	[I] Ler, Bernard-JQ
27			Cur Rpt:Final Rpt. Cur Due Date: $2021/12/17$ . Mandate Remarks: 4 days is our maximum. Settlement via telephone conversation @ \$2720.00 (all-in) subject to documents.	[I] Lee, Ming-Yao
28	14 Oct 2022 17:45		Approved:2720.00:4 days is our maximum. Settlement via telephone conversation @ \$2720.00 (all-in) subject to documents.	[I] Lee, Ming-Yao
29	18 Oct 2022 10:55	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG

Date To Audit Type None **∨** Go **Date From** 

#### ACTIVITY

No record

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2747804	09 Dec 2021 09:58:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5358U	SMW9338S	11.00
2749891	17 Dec 2021 00:48:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD5358U	HOW MEI KWAN	xx.xx
2768865	24 Feb 2022 23:42:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5358U	SMW9338S	11.00