

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 8 December, 2021 4:13 PM
To: 'Jenny Lew'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D207098/C02/YQ349J/LEWLC /RE: OUR REF : 2112-12 // YOUR REF: YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

Dear Jenny,

Thank you for the assignment.

Repairer arrange on 09.12.2021.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 8 December, 2021 3:41 PM
To: Teamwork <claims@teamworkgarage.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207098/C02/YQ349J/LEWLC /RE: OUR REF : 2112-12 // YOUR REF: YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Teamwork <claims@teamworkgarage.com>
Sent: Wednesday, 8 December 2021 3:38 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207098/C02/YQ349J/LEWLC /RE: OUR REF : 2112-12 // YOUR REF: YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

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WITHOUT PREJUDICE

Dear Jenny,

Kindly appoint LKK

Regards
Darren

From: [Jenny Lew](#)
Sent: Wednesday, 8 December 2021 11:37 am
To: [TEAMWORK](#)
Cc: [Claims Dept of CTI](#)
Subject: RE: SNM21D207098/C02/YQ349J/LEWLC /RE: OUR REF : 2112-12 // YOUR REF: YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

Without Prejudice

Our reference: **SNM21D207098/C02/YQ349J/lewlc**
Your reference: **SLX1033E**

Dear Sirs / Madam,

ACCIDENT INVOLVING YQ349J & SLX1033E on 06/12/2021

We refer to your email of 08/12/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
--------------------	----------------------

2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 December 2021 11:20 am
To: TEAMWORK <claims@teamworkgarage.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207098/C02/YQ349J/LEWLC /RE: OUR REF : 2112-12 // YOUR REF : YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

Without Prejudice

Dear Jenny,

Please conduct PRS for SLX1033E.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: TEAMWORK <claims@teamworkgarage.com>
Sent: Wednesday, 8 December 2021 9:39 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: TEAMWORK <claims@teamworkgarage.com>
Subject: OUR REF : 2112-12 // YOUR REF : YQ349J ACCIDENT INVOLVING YQ349J AND SLX1033E

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WITHOUT PREJUDICE

OUR REF : 2112-12

YOUR REF : YQ349J

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SLX1033E

We are instructed by our client to notify you of a road traffic accident on **06/12/2021** at about **1700HRS** involving our client's/customer's vehicle registration number **SLX1033E** and vehicle registration number **YQ349J** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do

not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24/34

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474