

Meng Yan (LKK Auto)

From: Lim Igene <igene@axalt.sg>
Sent: Wednesday, 8 December, 2021 3:56 PM
To: Jenny Lew; Tsl Auto; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207070/C02/GBL1944H/LEWLC / FW: PRE-REPAIR SURVEY
| PROPERTY DAMAGED CLAIM | ACCIDENT ON
4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

WITHOUT PREJUDICE

OUR REF : ALL.T2.2100365A.ig
YOUR REF : GBL 1944H

Dear Jenny

In compliance with paragraph 2.9 of the State Courts Practice Direction Amendment No. 1 of 2016, please instruct the appointed surveyor to conduct and/or complete the pre-repair survey **within 2 working days from the date hereof**.

Thanks & Best Regards,
IGENE LIM (MS)

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
20 Maxwell Road
#12-01B Maxwell House
Singapore 069113
Tel : 6223 1814
Fax : 6223 1804
Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : *This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.*

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, December 8, 2021 3:08 PM
To: Lim Igene <igene@axalt.sg>; Tsl Auto <Tslautogarage@gmail.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207070/C02/GBL1944H/LEWLC / FW: PRE-REPAIR SURVEY | PROPERTY DAMAGED CLAIM | ACCIDENT ON 4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lim Igene <lgene@axalt.sg>
Sent: Wednesday, 8 December 2021 3:04 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Tsl Auto <Tslautogarage@gmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207070/C02/GBL1944H/LEWLC / FW: PRE-REPAIR SURVEY | PROPERTY DAMAGED CLAIM | ACCIDENT ON 4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF : ALL.T2.2100365A-IG
YOUR REF : GBL 1944H

Dear Jenny

Our client has selected **MOHAMAD TAUFIKH FROM LKK AUTO CONSULTANTS PTE LTD** to conduct the joint pre-repair survey on our client's vehicle **SJG 5759G** as a Single Joint Expert ("SJE).

In compliance with paragraph 2.5 of the State Courts Practice Direction Amendment No. 1 of 2016, please instruct Mohamad Taufikh from LKK Auto Consultants Pte Ltd to conduct and/or complete the pre-repair survey ("PRS") **within 2 working days** from the date of his appointment.

Thanks & Best Regards,

IGENE LIM (MS)

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
20 Maxwell Road
#12-01B Maxwell House
Singapore 069113
Tel : 6223 1814
Fax : 6223 1804
Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, December 8, 2021 2:51 PM

To: Lim Igene <igene@axalt.sg>; Tsl Auto <Tslautogarage@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207070/C02/GBL1944H/LEWLC / FW: PRE-REPAIR SURVEY | PROPERTY DAMAGED CLAIM | ACCIDENT ON 4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

Without Prejudice

Our reference: **SNM21D207070/C02/GBL1944H/lewlc**

Your reference: **SJG5759G**

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL1944H & SJG5759G on 04/12/2021

We refer to your email of 08/12/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 December 2021 1:12 pm
To: Lim Igene <igene@axalt.sg>; Tsl Auto <Tslautogarage@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207070/C02/GBL1944H/LEWLC / FW: PRE-REPAIR SURVEY | PROPERTY DAMAGED CLAIM | ACCIDENT ON 4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SJG5759G.

Note: officer in charge Jenny Lew 63896172.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lim Igene <igene@axalt.sg>
Sent: Wednesday, 8 December 2021 11:05 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: tslautogarage@gmail.com
Subject: PRE-REPAIR SURVEY | PROPERTY DAMAGED CLAIM | ACCIDENT ON 4 DEC 2021 INVOLVING VEHICLE NOS. SJG 5759G AND GBL 1944H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF : ALL.T2.2100365A.IG
YOUR REF : GBL 1944H

Dear Sir

We refer to the captioned matter.

Please find attached our client's **NOTICE OF ACCIDENT** dated 8 December 2021.

Please revert as soon as possible.

Thanks & Best Regards,
IGENE LIM (MS)
(For and on behalf of Ms Tan May Yee)

AXALT LAW LLC
Advocates & Solicitors
(UEN No. 202038023M)

20 Maxwell Road
#12-01B Maxwell House
Singapore 069113
Tel : 6223 1814
Fax : 6223 1804
Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : *This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.*

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.