

Veron Chen (LKKAUTO)

From: Quek, Flora (Allianz Insurance Singapore) <flora.quek@allianz.sg>
Sent: Thursday, 30 December 2021 4:17 PM
To: Bryan Ang (LKKAUTO); Veron Chen (LKKAUTO); Claims Banca (Allianz Insurance Singapore); Admin-D (LKKAUTO); assignments; SUR
Cc: S O Krishnan, Ghandian (Allianz Insurance Singapore); Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore)
Subject: RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Internal

Dear Sir/Mdm,

We hereby authorize repair to this vehicle, SMP3698D on L/S repair up to \$80,000 , subject to finalization with 13 days repair duration.

Excess \$15,000 applies.

We await for your final report upon repair completion.

Regards,



Flora Quek
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
Phone: +65 6395 3809 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Friday, December 10, 2021 1:11 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Quek, Flora (Allianz Insurance Singapore) <flora.quek@allianz.sg>
Subject: [EXT] RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Dear Flora

COR should probably be below 90K as I have yet to adjust the part prices in the estimate.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 10 December 2021 11:26 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Quek, Flora (Allianz Insurance Singapore) <flora.quek@allianz.sg>

Subject: RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Dear Flora,

We will check and revert.

Dear Bryan,

Please kindly assist

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: Friday, 10 December 2021 11:21 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Quek, Flora (Allianz Insurance Singapore) <flora.quek@allianz.sg>

Subject: RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Internal

Hi Veron/Bryan,

Is the vehicle able to repair below SGD 90K?

We will ask our investigator to conduct a thorough investigation on this case.

Regards,



Flora Quek
Claims Specialist
Claims & Performance Management

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Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, December 9, 2021 5:49 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [EXT] RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Dear Germaine,

Enclosed preliminary revised of vehicle SMP 3698D
Date of survey: 9/12/2021
Number of days (estimated) : 13 days

We have Not authorise repair.

Midnight accident suggest to carry out interview.

Repairer proposed to repair at contract sum.

Kindly let us have your further instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 8 December 2021 4:30 PM
To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 8 December, 2021 3:53 PM
To: assignments@lkkauto.com
Subject: URGENT: OD Survey Assignment - SMP3698D (ORef:) 2021 20003071fq
Importance: High

Dear LKK,

We are appointing your good office for OD survey :

Please download the documents from this link below

File: Policy Schedule SMP3698D.pdf, SMP3698D(OI)...pdf, SLS828L(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=3ffdb460-19b4-4b58-8d0e-6e2ffe23e5da-2533a9ee6662717e>

Size: ~ 3 MByte, **Download available until: 12/22/2021**

Passwords will be sent in a separate email.

Thank you.

Best regards,

Allianz 
Germaine Leong
On behalf of Flora Quek
Claims Service Team
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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