

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 8 December, 2021 11:34 AM
To: Zero Gravity; assignments@lkkauto.com; Admin A
Subject: RE: SNM21D207058/C02/GBJ9901P/TAYHP / FW: SLC5042M & GBJ9901P PRI

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with ZERO GRAVITY to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Wednesday, December 8, 2021 9:57 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D207058/C02/GBJ9901P/TAYHP / FW: SLC5042M & GBJ9901P PRI

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Dear Irene,

We would like to choose No. 1. MARCUS CHUA for survey.

Kindly arrange surveyor come to survey asap.

Have a nice day!

Tiffany
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100
Fax:67412170

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Wednesday, December 8, 2021 9:27 AM
To: zero_gravity@singnet.com.sg
Cc: zero_gravity@singnet.com.sg
Subject: FW: SNM21D207058/C02/GBJ9901P/TAYHP / FW: SLC5042M & GBJ9901P PRI

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, December 8, 2021 9:26 AM
To: zero_gravity@singnet.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207058/C02/GBJ9901P/TAYHP / FW: SLC5042M & GBJ9901P PRI

Without Prejudice

Dear Irene,

Please conduct PRS for SLC5042M.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Tuesday, 7 December 2021 2:53 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SLC5042M & GBJ9901P PRI

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Your Vehicle No.: GBJ9901P
Our Vehicle No.: SLC5042M

Dear Sir/Mdm,

Attached herewith SLC5042M & GBJ9901P PRI.
Please provide ten surveyor list to us choose.
Kindly let us have your reply asap.
Thanks & Best regards

Have a nice day!

Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100
Fax:67412170