

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 8 December, 2021 10:58 AM
To: Albert Poon; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: ALLEGED ACCIDENT INVOLVING YP3715X & SMQ3627D ALONG COMMONWEALTH AVE ON 5 DECEMBER 2021 (SNM21D207078/C02/YP3715X/TOHHS) / Emailing: SMQ3627D1.pdf
Attachments: REPORT OF SMQ3627D.pdf

WITHOUT PREJUDICE

YOUR REF: SMQ3627D

OUR REF: SNM21D207078/C02/YP3715X/TOHHS – ACCIDENT NOT REPORTED

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please assist to arrange survey on SMQ3627D. while waiting for Insured to file accident report. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg>
Sent: Wednesday, December 8, 2021 10:46 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: ALLEGED ACCIDENT INVOLVING YP3715X & SMQ3627D ALONG COMMONWEALTH AVE ON 5 DECEMBER 2021 (SNM21D207078/C02/YP3715X/TOHHS) / Emailing: SMQ3627D1.pdf

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Hi sir

Please arrange kenneth kong from lkk auto to inspect the vehicle

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg

-----Original Message-----

From: Albert Poon [mailto:sitti1@singnet.com.sg]

Sent: Tuesday, 7 December, 2021 9:44 AM

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: RE: ALLEGED ACCIDENT INVOLVING YP3715X & SMQ3627D ALONG COMMONWEALTH AVE ON 5 DECEMBER 2021 (SNM21D207078/C02/YP3715X/TOHHS) / Emailing: SMQ3627D1.pdf

Hi sir

Please arrange for kenneth kong lkk

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg

-----Original Message-----

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Tuesday, 7 December, 2021 9:33 AM

To: sitti1@singnet.com.sg; absinsurance@absgroup.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: ALLEGED ACCIDENT INVOLVING YP3715X & SMQ3627D ALONG COMMONWEALTH AVE ON 5 DECEMBER 2021 (SNM21D207078/C02/YP3715X/TOHHS) / Emailing: SMQ3627D1.pdf

WITHOUT PREJUDICE

YOUR REF: SMQ3627D

OUR REF: SNM21D207078/C02/YP3715X/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 6 December 2021 at 1.30 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W:

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 7, 2021 9:01 AM

To: sitti1@singnet.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207078/C02/YP3715X/TOHHS / FW: Emailing: SMQ3627D1.pdf

Without Prejudice

Dear Alfred,

Please conduct PRS for SMQ3627D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Calfred.toh%40sg.cntaiping.com%7C7e0d4d58c1754f39af6f08d9b9f4dcf0%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637745283631030309%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C3000&data=OEWSL55hiX7RCT%2B0MGebgzFga7ZBPn5ybvlsp0rjmw%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg<mailto:sitti1@singnet.com.sg>>

Sent: Monday, 6 December 2021 1:30 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Subject: Emailing: SMQ3627D1.pdf

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HI SIR

PLEASE arrange to inspect the said vehicle

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg<mailto:sitti1@singnet.com.sg>

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