

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 8 December, 2021 11:03 AM
To: 'Tan Kian Wei Billy'; sur@lkkauto.com
Cc: 'Claims Dept of CTI'; assignments@lkkauto.com
Subject: RE: SNM21D207106/C02/GBL4031Y/TANKW / FW: ACCIDENT INVOLVING SNA5128L AND GBL4031Y ALONG BLK 271 BUKIT BATOK EAST AVE 4 OSCP ON 06.12.2021

Dear Billy,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]
Sent: Wednesday, 8 December 2021 10:34 AM
To: Ms Goh <msgoh@iaconsultingsg.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; sile@iaconsultingsg.com; everdawn60@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207106/C02/GBL4031Y/TANKW / FW: ACCIDENT INVOLVING SNA5128L AND GBL4031Y ALONG BLK 271 BUKIT BATOK EAST AVE 4 OSCP ON 06.12.2021

[Confidential]

Without Prejudice

Save as to cost

Dear Ms Goh,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Kindly give us a copy of your client GIA report as our insured yet to file report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Wednesday, 8 December 2021 10:32 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; sile@iaconsultingsg.com; everdawn60@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207106/C02/GBL4031Y/TANKW / FW: ACCIDENT INVOLVING SNA5128L AND GBL4031Y ALONG BLK 271 BUKIT BATOK EAST AVE 4 OSCP ON 06.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 08.12.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Best regards,
Ms Goh

---- On Wed, 08 Dec 2021 10:06:59 +0800 **Tan Kian Wei Billy** <billy.tan@sg.cntaiping.com> wrote ----

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL4031Y & SNA5128L on 06/12/2021

We refer to your email of 07/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 December 2021 10:02 AM
To: msgoh@iaconsultingsg.com; motor@iaconsultingsg.com; candy@iaconsultingsg.com; sile@iaconsultingsg.com; everdawn60@gmail.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207106/C02/GBL4031Y/TANKW / FW: ACCIDENT INVOLVING SNA5128L AND GBL4031Y ALONG BLK 271 BUKIT BATOK EAST AVE 4 OSCP ON 06.12.2021

Without Prejudice

Dear Billy,

Please conduct PRS for SNA5128L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made

via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Tuesday, 7 December 2021 5:00 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>; everdawn60 <everdawn60@gmail.com>
Subject: ACCIDENT INVOLVING SNA5128L AND GBL4031Y ALONG BLK 271 BUKIT BATOK EAST AVE 4
OSCP ON 06.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Ms Goh
For and On behalf of Everdawn Auto Service
+65 6385 1171