

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 9 December 2021 4:01 PM
To: 'Teo, Grace'; 'Henry, Irene James'; SUR
Subject: RE: LKK(veh 8/12) \ CMTD2103620/IJH - ACCIDENT ON : 07/12/21, INVOLVING CLIENT'S VEHICLE (SJL 6156 M) & YOUR INSURED (FBL9515K) ALONG SLIP RD OF UPPER SERANGOON RD INTO SERANGOON CENTRAL

Dear Irene,

Please be informed that we have inspected the vehicle SJL 6156M on 08/12/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 8 December 2021 8:59 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK(veh 8/12) \ CMTD2103620/IJH - ACCIDENT ON : 07/12/21, INVOLVING CLIENT'S VEHICLE (SJL 6156 M) & YOUR INSURED (FBL9515K) ALONG SLIP RD OF UPPER SERANGOON RD INTO SERANGOON CENTRAL

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 8 December, 2021 8:34 AM
To: David Ang <hupmotor@gmail.com>; Henry, Irene James <irene.henry@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LKK(veh 8/12) \ CMTD2103620/IJH - ACCIDENT ON : 07/12/21, INVOLVING CLIENT'S VEHICLE (SJL 6156 M) & YOUR INSURED (FBL9515K) ALONG SLIP RD OF UPPER SERANGOON RD INTO SERANGOON CENTRAL
Importance: High

Without Prejudice

Our Reference : CMTD2103620/IJH
Your Reference: SJL6156M

Hi David,

We acknowledged receipt of your claim documents and agreed to appoint **LKK AUTO** to survey the above vehicle.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SJL6156M** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: David Ang <hupmotor@gmail.com>

Sent: Tuesday, December 7, 2021 4:52 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE : ACCIDENT ON : 07/12/21, INVOLVING CLIENT'S VEHICLE (SJL 6156 M) & YOUR INSURED (FBL 9515 K)
ALONG SLIP RD OF UPPER SERANGOON RD INTO SERANGOON CENTRAL

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Attach our estimate bill, GIA third party insurer search fee, client's GIA report, insurance certificate & log card for your reference & attention,

Kindly assign your panel surveyor (LKK Auto Consultants Pte. Ltd) to survey the clients damaged vehicle On : 08/12/21 (at 10an to 2pm) Please revert & confirm the survey assignment.

As Your insured had done the accident report at Ah Lim workshop, Kindly revert & confirm the client's third party claims liability, reference & OIC, as we are looking for direct settlement.

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076, **HP : 9815 4655**

Mailing Address :

Hup Motor Trading & Service

Blk 9004 Tampines St 93

#01-120

Singapore 528838