Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Tuesday, 7 December, 2021 4:26 PM

To: toh guan; SUR; assignments
Cc: Winson Ng; Claims Dept of CTI

Subject: RE: SNM21D207089/C02/SNA8076H/TANCH / RE: Arrange PRI for vehicle

SMV1753J (KB)

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian conduct the PRS.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: toh guan <tohguan@skauto.com.sg> Sent: Tuesday, 7 December 2021 4:12 PM

To: Tan Chew Chik Jacqueline < jacqueline.tan@sg.cntaiping.com>

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> **Subject:** Re: SNM21D207089/C02/SNA8076H/TANCH / RE: Arrange PRI for vehicle SMV1753J (KB)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We would like to choose 8. Adrian Ling (LKK).

Thank you.

On Tue, 7 Dec 2021 at 15:52, Tan Chew Chik Jacqueline jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D207089/C02/SNA8076H/TANCH

Your reference: SMV1753J

Dear Sirs,

ACCIDENT INVOLVING SNA8076H & SMV1753J ON 06/12/2021

We refer to your email of 07/12/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Sent: Tuesday, 7 December 2021 3:45 PM To: toh guan <tohguan@skauto.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: O/R: SNM21D207089/C02/SNA8076H/TANCH / RE: Arrange PRI for vehicle SMV1753J (KB)</claimsdept@sg.cntaiping.com></winsonng@skauto.com.sg></jacqueline.tan@sg.cntaiping.com></tohguan@skauto.com.sg></claimsdept@sg.cntaiping.com>
Without Prejudice
Dear Jacqueline,
Please conduct PRS for SMV1753J. (OUR INSURED HAS YET TO FILED SAS REPORT)
Note: officer in charge Jacqueline Tan 63896185.
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Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: toh guan < tohguan@skauto.com.sg>
Sent: Tuesday, 7 December 2021 12:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>

Subject: Arrange PRI for vehicle SMV1753J (KB)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claim Department,

Kindly arrange survey on <u>Wednesday 08/12/2021</u> for following vehicle,

Pre-repair survey

Your Vehicle No.: SNA8076H

Our Vehicle No.: SMV1753J

D.O.A: 06/12/2021@1305hrs

Please provide a list of surveyors for further inspection

Location: 8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit, Singapore 415875
Please kindly contact our in charge person no: 9186 6680 (Mr. Winson)
Thanks & Regards
Regards,
Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46

Premier@Kaki Bukit

Singapore 415875

Regards, Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit Singapore 415875