

Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Wednesday, 8 June 2022 1:09 PM
To: Shiau Chan (LKKAUTO)
Subject: Fw: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

case finalised

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: YT(MG) <utauto@singnet.com.sg>
Sent: Wednesday, 8 June 2022 1:05 pm
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Rasul,

Confirmed.

Best Regards

Sky Tsh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:
Mega@Woodlands

EAST Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4

39 Woodlands Close #01-12

Singapore 737856

DID: 6256 2081 (3 Lines)

Fax: 6256 2533

Email: utauto@singnet.com.sg

Unit No #01-61

Singapore 417800

DID: 6702 3113 (3 Lines)

Fax: 6702 3773

Email: utauto2@singnet.com.sg

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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Wednesday, 8 June 2022 9:25 am

To: YT(MG) <utauto@singnet.com.sg>

Cc: YT(KB) <utauto2@singnet.com.sg>

Subject: Re: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Sky,

Kindly acknowledge

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Tuesday, 7 June 2022 9:56 am

To: YT(MG) <utauto@singnet.com.sg>

Cc: YT(KB) <utauto2@singnet.com.sg>; Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: Re: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Sky,

We will be advising our principal a cost of repair of L/S \$1,450.00 /- with 03 days of repair, subject to their approval

Kindly acknowledge

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Friday, 13 May 2022 5:18 pm
To: YT(MG) <utauto@singnet.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: YT(KB) <utauto2@singnet.com.sg>
Subject: Re: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Shiau Chan,

Kindly assist on the approval from MSIG

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: YT(MG) <utauto@singnet.com.sg>
Sent: Friday, 13 May 2022 4:17 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Rasul,

Kindly please update on finalisation approval.

Thanks.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



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39 Woodlands Close #01-12
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Email: utauto@singnet.com.sg

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From: YT(MG) <utauto@singnet.com.sg>

Sent: Thursday, 14 April 2022 2:20 pm

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>

Cc: YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>

Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Importance: High

Hi,

Any updates on finalise please?

Thank you.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

Like Us On Facebook

Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



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Email: utauto2@singnet.com.sg

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From: YT(MG) <utauto@singnet.com.sg>

Sent: Friday, 25 March 2022 11:26 am

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>

Cc: YTKB <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>

Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi,

Ok noted,

Pls let us know once you get the approval,

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Email: info@yewteegroup.com

Branch Office (East):

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Email: utauto2@singnet.com.sg

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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Friday, 25 March 2022 10:24 AM
To: YT(MG) <utauto@singnet.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: Re: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Shuyi,

We will be advising our principal a cost of repair of L/S \$1,450.00 /- with 03 days of repair, subject to their approval.

We will need to seek approval from MSIG first.

Aside to Shiau Chan, Kindly assist.

From: YT(MG) <utauto@singnet.com.sg>
Sent: Wednesday, 23 March 2022 3:42 pm
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: YTKB <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Rasul,

Kindly assist to finalize the repair cost with us,

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
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Fax: 6256 2533
Email: info@yewteegroup.com

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From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Wednesday, 15 December 2021 9:25 AM
To: YT(MG) <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Without Prejudice

Dear Sir

We are prepare to do direct settlement.

Please finalise repairs with our surveyors.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://www.msig.com.sg).

Best Regards

Christina Wong
Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | Co. Reg. No. 200412212G |

[msig.com.sg](https://www.msig.com.sg)    

A Member of **MS&AD INSURANCE GROUP**

From: YT(MG) <utauto@singnet.com.sg>
Sent: Tuesday, 14 December 2021 4:01 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>
Cc: 'YTKB' <utauto2@singnet.com.sg>; 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Christina,

Any update for the liability?

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533
Email: info@yewteegroup.com

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Synergy@KB, 25 Kaki Bukit Road
Unit No #01-60/61
Singapore 417800
DID: 6702 3113
Email: utauto2@singnet.com.sg



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From: YT(MG) <utauto@singnet.com.sg>
Sent: Monday, 13 December 2021 10:13 AM
To: 'Christina Wong' <Christina_Wong@sg.msig-asia.com>
Cc: YTKB <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Christina,

Any update for the liability?

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
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From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Thursday, 9 December 2021 9:37 AM
To: YT(MG) <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021


Without Prejudice

Dear Sir

We have just informed our insured GRAB of this claim waiting for their reply.

Please check with me on Monday.

Thanks

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Christina Wong
Executive, Claims Services (Motor)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | Co. Reg. No. 200412212G |

msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: YT(MG) <utauto@singnet.com.sg>

Sent: Wednesday, 8 December 2021 10:53 AM

To: Christina Wong <Christina_Wong@sg.msig-asia.com>

Cc: 'YTKB' <utauto2@singnet.com.sg>; 'YTKB' <utauto2@singnet.com.sg>; 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>

Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Christina,

Kindly assist on the liability,

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Email: info@yewteegroup.com

Branch Office (East):

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From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Tuesday, 7 December 2021 5:25 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>; YT(MG) <utauto@singnet.com.sg>
Cc: 'YTKB' <utauto2@singnet.com.sg>; 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Christina,

Please assist on liability.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Ong Zi Hui
Admin Officer, Claims Services (In-House Survey)
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

From: YT(MG) <utauto@singnet.com.sg>
Sent: Tuesday, 7 December 2021 5:00 PM
To: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Cc: 'YTKB' <utauto2@singnet.com.sg>; 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Zi Hui,

Who should I ask for the liability?

Thank you.
Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
Fax: 6256 2533
Email: info@yewteegroup.com

Branch Office (East):
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Unit No #01-60/61
Singapore 417800
DID: 6702 3113
Email: utauto2@singnet.com.sg



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From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Tuesday, 7 December 2021 3:19 PM
To: YT(MG) <utauto2@singnet.com.sg>
Cc: 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>
Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Shu Yi,


Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Ong Zi Hui
Admin Officer, Claims Services (In-House Survey)
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of **MS&AD INSURANCE GROUP**



From: YT(MG) <utauto2@singnet.com.sg>

Sent: Tuesday, 7 December 2021 3:08 PM

To: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Cc: 'YTKB' <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>

Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Zi Hui,

We choose LKK auto consultants pte ltd,

Thank you.

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

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DID: 6702 3113

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From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Sent: Tuesday, 7 December 2021 2:46 PM

To: YT(MG) <utauto@singnet.com.sg>

Cc: YTKB <utauto2@singnet.com.sg>

Subject: RE: Accident involving SLN6761G (NTUC) & SLQ4011K (GRAB) on 02.12.2021

Hi Shu Yi,

We refer to your email dated 07/12/2021.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
1. Kenneth Kong	7) TT Garajan
1. Marcus Chua	8) Victor Png
1. Ng You Han	9) Tay Beng Hee
1. Gary Soon	10) Samuel Phun


In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of **MS&AD INSURANCE GROUP**



From: YT(MG) <utauto@singnet.com.sg>

Sent: Tuesday, 7 December 2021 1:08 PM

To: Claims SG <claims@sg.msig-asia.com>

Cc: YTKB <utauto2@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>

Subject: Accident involving SLN6761G (NTUC) & SLQ4011K (MSIG) on 02.12.2021

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Hi MSIG,

Survey Type :	New Survey
---------------	------------

(New Survey / Resurvey)	
Vehicle to be surveyed :	SLN6761G
MSIG Insured Vehicle :	SLQ4011K
Date of Accident :	02.12.2021
Date of Survey :	08.12.2021
Name of Workshop :	YEW TEE AUTOMOBILE TECH PTE LTD
Address of Survey Location :	39 Woodlands Close #01-12 Mega@Woodlands S(737856)
Name of Contact Person :	Shu Yi
Contact Number :	6256 2081
Any Undercarriage involved : (please indicate Yes / No)	NO

Kindly lets us have the liability & the surveyor list to choose from,

Thank You 😊

Best Regards

SHUYI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):
39 Woodlands Close,
#01-12 Mega@Woodlands
Singapore 737856
DID: 6256 2081
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Email: info@yewteegroup.com

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