

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Sunday, 24 July 2022 12:37 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

We refer to the above matter.

Please proceed to resolve claim up to \$22,015.70.

Please try to negotiate LOU start from \$60 to \$80 per day and try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, July 15, 2022 11:28 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our email dated 22/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 June 2022 10:23 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

Your ref: **SNM21D207065/C02/SMV6130Z/CHNGPW**

LKK ref : CC6/CTI21012385/Rps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMV6130Z(CHINA TAIPING) / SMN7067J(TP) / OTHERS ON 04/12/2021

We refer to the above matter.

SK5912D -> SHA7289M -> SMV6130Z(OI)-> SMN7067J(TP) -> SLL8198E

This is a 5 vehicles chain collision whereby our insured was the 3rd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"BIS AUTOMOBILES PTE LTD"** at **\$22,215.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 63,333.70	\$ 21,213.70 (\$19,825.89 + 7%GST)
2. Loss of Use (60days x \$120.00)	\$ 7,200.00	\$ 1,000.00 (10days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 70,535.70	<u>\$ 22,215.70</u>

Surveyor recommended 7days for repair + 1Sunday +2PRS = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 5 January 2022 9:31 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

Hi All

Well received with thanks.

NOTICE :

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, January 5, 2022 12:22 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>;

Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMN 7067J at M/s BIS AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, December 8, 2021 3:53 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: SNM21D207065/C02/SMV6130Z/CHNGPW/Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

LKK REF: CC6/CTI21012385/rs3 (SMN7067J – 2nd vehicle)
CTI REF: **SNM21D207065/C02/SMV6130Z/CHNGPW** REPLACING SNM21D207049/C02/SLL8198E/TOHHS (1st vehicle)

Dear Su Li

We thank you for your clarification on the matter.

Attach herewith Insured's SAS report (SMV6130Z – 3rd vehicle) for your attention and necessary action.

Aside to Adeline, please assist to update your claim file.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, December 8, 2021 2:11 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D207049/C02/SLL8198E/TOHHS /Accident Involving SMV 6130Z and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

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Dear Alfred,

We refer to the above matter.

Insured vehicle amended.

Please be informed that due to typo error OI's vehicle number should be read as **SMV 6130Z**.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, December 8, 2021 9:54 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D207049/C02/SLL8198E/TOHHS /Accident Involving SLL 8198E and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

[Confidential]

LKK REF - CC6/CTI21012385/rs3

CTI REF - SNM21D207049/C02/SLL8198E/TOHHS

Dear Sirs

We refer to the above matter.

Please assist to check why there is incoming property damage claim from SM7067J (2nd vehicle) which is behind Insured's vehicle (1st vehicle of the 5 car chain collision).

Attach herewith reports as follow:

1. SLL8198E (INSURED – 1st vehicle);
2. SMV6130Z (3rd vehicle)
3. SHA7289M (4th vehicle)
4. SKE5912D (5th/last vehicle)

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, December 7, 2021 5:17 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207049/C02/SLL8198E/TOHHS / FW: Direct Settlement - Accident Involving SLL 8198E (OI : CTI - TBA) and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D207049/C02/SLL8198E/TOHHS.

Dear Alfred,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 7 December 2021 5:06 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLL 8198E (OI : CTI - TBA) and SMN 7067J (TP : LKK REF - CC6/CTI21012385/rs3) on 04/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s BIS AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd