Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Tuesday, 7 December, 2021 2:36 PM

To: christy; assignments

Cc: Tan Kian Wei Billy; Claims Dept of CTI; Charles Hoon; Caroline;

atec_automotive@yahoo.com.sq

Subject: RE: SNM21D207086/C02/YQ4072E/TANKW / FW: NEW PRS - YOUR REF : YQ4072E ;

OUR REF: AP/2021/004385; RTA ON 04 DECEMBER 2021 AT ABOUT 1500HRS INVOLVING MOTOR VEHICLES NO(S). SJB5062J AND YQ4072E ALONG PASIR RIS

WEST PLAZA

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 07/12/2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: christy <christy@aplp.com.sg>

Sent: Tuesday, December 7, 2021 2:20 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Tan Kian Wei Billy

billy.tan@sg.cntaiping.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>; Charles Hoon <charles@aplp.com.sg>; Caroline

<caroline@aplp.com.sg>; atec_automotive@yahoo.com.sg

Subject: RE: SNM21D207086/C02/YQ4072E/TANKW / FW: NEW PRS - YOUR REF: YQ4072E; OUR REF: AP/2021/004385; RTA ON 04 DECEMBER 2021 AT ABOUT 1500HRS INVOLVING MOTOR

VEHICLES NO(S). SJB5062J AND YQ4072E ALONG PASIR RIS WEST PLAZA

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Dear Sir/Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. LHTeo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- 1. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s A-tec Automotive Pte Ltd

Contact Person: Peggie @ 63845206 / 87997295 Fax: 63845205

Email: atec automotive@yahoo.com.sq

Address: 8, Kaki Bukit Avenue 4 @ Premier, #04-20, Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused

Stay safe. Stay healthy.

Regards, Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 7 December 2021 2:07 pm

To: christy <christy@aplp.com.sg>; Pte Ltd A-Tec Automotive <atec_automotive@yahoo.com.sg>;

Charles Hoon <<u>charles@aplp.com.sg</u>>; Caroline <<u>caroline@aplp.com.sg</u>> Cc: Tan Kian Wei Billy <<u>billy.tan@sg.cntaiping.com</u>>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207086/C02/YQ4072E/TANKW / FW: NEW PRS - YOUR REF : YQ4072E ; OUR REF : AP/2021/004385 ; RTA ON 04 DECEMBER 2021 AT ABOUT 1500HRS INVOLVING MOTOR VEHICLES NO(S). SJB5062J AND YQ4072E ALONG PASIR RIS WEST PLAZA

Without Prejudice, Save as to Costs

Our reference: SNM21D207086C02/ YQ4072E/Chngpw

Your reference: SJB5062J

Dear Sirs

ACCIDENT INVOLVING YQ4072E & SJB5062J ON 04/12/2021

We refer to your email of 06/12/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 7, 2021 12:16 PM

To: christy@aplp.com.sg; Pte Ltd A-Tec Automotive automotive@yahoo.com.sg; Charles Hoon charles@aplp.com.sg; Caroline@aplp.com.sg; Tan Kian Wei Billy billy.tan@sg.cntaiping.com;

Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207086/C02/YQ4072E/TANKW / FW: NEW PRS - YOUR REF: YQ4072E;

OUR REF : AP/2021/004385 ; RTA ON 04 DECEMBER 2021 AT ABOUT 1500HRS INVOLVING MOTOR VEHICLES NO(S). SJB5062J AND YQ4072E ALONG PASIR RIS WEST PLAZA

Without Prejudice Save as to costs

Dear Adeline.

Please conduct PRS for SJB5062J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896177.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

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From: christy <<u>christy@aplp.com.sg</u>>
Sent: Monday, 6 December 2021 5:55 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: atec_automotive@yahoo.com.sg; Charles Hoon <charles@aplp.com.sg>; Caroline

<caroline@aplp.com.sg>

Subject: NEW PRS - YOUR REF : YQ4072E ; OUR REF : AP/2021/004385 ; RTA ON 04 DECEMBER 2021 AT ABOUT 1500HRS INVOLVING MOTOR VEHICLES NO(S). SJB5062J AND YQ4072E ALONG PASIR RIS WEST PLAZA

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WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

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Stay safe. Stay healthy.

Regards, Christy Chew

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